

RRH-to-PSH Transfer Eligibility Exemption Policy

Applicability: The Rapid Rehousing (RRH) to Permanent Supportive Housing (PSH) Transfer Eligibility Exemption Policy applies to clients enrolled in Atlanta CoC RRH projects, as long as those projects are not subject to any other project- or funding-specific policies that supersede this policy.

BACKGROUND

In accordance with existing rules, regulations, and policies from the Atl CoC, HUD, and any other applicable governing entities, clients housed in Rapid Rehousing (RRH) projects may be eligible for transfer to Permanent Supportive Housing (PSH). In order to be eligible for a PSH transfer, households enrolled in RRH projects must meet the eligibility requirements for a PSH referral, documentation/compliance standards, and be identified for transfer either through case conferencing, a formal transfer request submission, or another form of communication.

Households enrolled in RRH projects are sometimes identified by RRH providers as candidates for PSH without meeting the PSH eligibility requirements. This policy proposal is intended to address those situations.

SUMMARY

- RRH providers can submit requests to transfer households to PSH.
- Exemptions may be requested for households that are not technically eligible for PSH, but RRH providers must submit a valid justification.
- RRH-to-PSH transfer requests must be submitted at least six month’s before the household is exited from RRH.
- RRH-to-PSH transfer requests are reviewed by PfH staff and an internal transfer review working group.

POLICY PROPOSAL

1. RRH-to-PSH Transfer: A household enrolled in RRH must be identified as a potential PSH transfer at least six months prior to the household’s planned RRH project exit. The default determination of the household’s planned RRH project exit will be based on the household’s lease end-date, but can be determined by other factors depending on project- or household-specific details.
 - a. Households not identified as potential PSH transfers at least six months prior to the household’s planned RRH project exit are not guaranteed to be reviewed by the internal Transfer review working group, and clients are not guaranteed to be added to the PSH Transfer Waitlist or to receive a PSH referral.
 - b. Households already within six months of their planned RRH project exit at the time of this policy’s passage (5/11/2026) must be identified as potential PSH transfers within 30 days of policy implementation.
 - c. Timeline exceptions may be made on a case-by-case basis if a client’s situation changes during enrollment, if delays were caused by CoC or provider staff, or other extenuating circumstances.
2. Eligibility Exemptions: Households identified as potential PSH transfers who do not meet the eligibility requirements for a PSH referral must be identified with an exemption request with a



justification for exemption. This exemption request with justification must also be submitted at least six months prior to the household's planned RRH exit.

- a. Valid justifications for exemption may include, but are not limited to:
 - i. The household's chronicity is incorrectly reflected in HMIS.
 - ii. The household's VI-SPDAT is incorrect in HMIS.
 - iii. The household has a significant barrier to independent living that would best be served by referral to a PSH program.
 - iv. Changes to a household since enrollment in the RRH began, such as new or removed family members, disabling conditions, etc.
 - b. Examples of invalid justifications include, but are not limited to:
 - i. The household has been unsuccessful in obtaining sufficient income without any substantial barriers.
 - ii. The RRH supportive services provider has failed to adequately plan for the household's exit from the RRH project.
3. Transfer Request Review Process: Requests for RRH-to-PSH transfers will be submitted by RRH supportive services provider staff and reviewed by Partners for HOME project implementation staff.
- a. Invalid requests may be denied by the staff member receiving the request without further review.
 - b. Requests for RRH-to-PSH transfers for households who meet all eligibility requirements for referral will be added to the PSH Transfer Waitlist.
 - c. Exemption requests for households that do not meet eligibility requirements but are presented with a valid exemption justification will be assessed by the internal Partners for HOME Transfer review working group.

The Transfer review working group will meet at least once a month, and more frequently as needed. RRH-to-PSH transfer request decisions will be relayed to RRH supportive services provider staff within seven days.

- a. If a RRH-to-PSH transfer request is approved by the Transfer review working group, the household will be added to the PSH Transfer Waitlist and be referred to a PSH project based on the household's position on the waitlist, PSH availability, and any other applicable existing policies.
- b. If a RRH-to-PSH transfer request is denied, either by Partners for HOME project implementation staff or by the Partners for HOME Transfer review working group, RRH supportive services provider staff may submit an appeal with justification to be reviewed in-depth by the Transfer review working group and senior Partners for HOME staff as applicable. Appeals must be submitted within seven days of request denials in order to be considered, otherwise appeals are not guaranteed to be reviewed by the Transfer review working group.

RRH-to-PSH transfer policies are subject to project-specific rules, requirements, and limitations.

Policy Approval Timeline:

March 17, 2026 – Client Advisory Council

March 30, 2026 – Governing Council Policy Committee

May 11, 2026 – Governing Council

