

Outreach Program Model

DRAFT

To connect all people experiencing homelessness who are unsheltered to housing and services.

Program Description	Essential Program Elements	Time Frame	Population	Desired/expected outcomes
<p>An ongoing coordinated outreach effort to connect and reconnect those people who are unsheltered with housing and services through the Coordinated Entry system and community resources. Through consistent engagement and following a low barrier housing first approach, everyone, regardless of their location, will have access to housing resources.</p>	<ul style="list-style-type: none"> • Engagement <ul style="list-style-type: none"> - Initial contact with clients who are unsheltered - Relationship/trust building - Meet client where they are instead of client coming to designated location - Repeat contact in same geographic location • Assessment/enrollment <ul style="list-style-type: none"> - Coordinated Entry enrollment/assessment - Non-assessed priority list (NAPL) submission - Client enrolled in outreach project - Client enrolled in Coordinated Entry project • Navigation <ul style="list-style-type: none"> - Document gathering - Housing referral follow-up - Optional behavioral health connection - Income connection - Service updates will be entered into ClientTrack - “Hot hand off” to supportive housing case manager 	<ul style="list-style-type: none"> • On-going and consistent • No contact for 90 days- must be discharged from Coordinated Entry 	<ul style="list-style-type: none"> • Households that are unsheltered <p>Navigation Priority Population:</p> <ul style="list-style-type: none"> • Households that are unsheltered • Households that primarily stay outside • Households that are the most vulnerable on our Housing Queue (12+) • Households assigned by the CoC/ Navigation WG • Anyone on the non-assessed priority list 	<ul style="list-style-type: none"> • 95% of Unsheltered households engaged that are not assessed will be assessed • 80% of Assigned navigation households will be assisted to become completed document ready (ID, BC, HUD McKinney) • 90% of assigned navigation households that move-in will receive “hot hand off” (direct meeting between household, outreach, and housing case manager)