2023-2028

Community Plan to Reduce and End Homelessness



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Since 2015, the Atlanta Continuum of Care (CoC) has served as the leading coalition driving vision and strategy to end homelessness in the City of Atlanta.

The Atlanta CoC sets local homeless ecosystem policies, develops and implements standards for services and performance, and provides planning oversight to help our unhoused neighbors access the services and housing needed to reach self-sufficiency.

The Atlanta CoC functions as the local authority for the U.S. Department of Housing and Urban Development (HUD) CoC Program for the City of Atlanta. The CoC Program is designed to promote a community wide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, State, and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness.

The Path to Ending Homelessness in the City of Atlanta Is Clearer Than Ever.

In 2017, the Atlanta CoC's ClearPath Strategic Plan charted a course for our community to make homelessness rare, brief and nonrecurring. Since its adoption, the City has seen a 25% reduction in homelessness with over 10,000 individuals being placed into housing. While these accomplishments offer us reason to celebrate, we recognize we have more work to do.

The next five years provides the Atlanta CoC an opportunity to make key shifts in our response to homelessness. This year's planning process was the culmination of community listening sessions that focused on clarifying what works for the City of Atlanta and exploring how we continue to move Atlanta forward. What we learned centered around themes of:

- **Building on successes:** Continuing current strategies and targeting street homelessness can end homelessness for many more unhoused neighbors while demonstrating visible results.
- **Informing and guiding the narrative:** Equipping the community with knowledge about successes and ways to help unhoused neighbors can unite stakeholders and build a sense of civic pride.
- Broadening and strengthening partnerships: Aligning leadership across
 public and private sectors can help coordinate investments that maximize
 successful results for our community.

We are pleased to share our 2023-2028 Community Plan that will unite our community around a shared vision: to reduce and end homelessness in the City of Atlanta. Together, we will cultivate a homeless response system through collective impact and:

- Maximize investments to create a solution for every unhoused person
- Prevent or divert persons from homelessness as a first response
- Amplify the workforce to reflect those we serve and infuse lived expertise
- Target service delivery to reduce the duration of homelessness
- Build a service culture that promotes antiracism, diversity, equity and inclusion.

We thank leadership from the community, CoC, and the Strategic Planning Committee for their dedication to ending homelessness. We look forward to informing the community on our progress.

Sincerely,

Meaghan Shannon-Vlkovic

Atlanta CoC Governing Council Chair

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Christopher Womack

Atlanta CoC Strategic Planning Chair

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KEY SHIFTS IN APPROACH



Move more people off the streets faster

- Expand targeted encampment resolution practices.
- Integrate rapid and affordable temporary, semi-permanent and permanent units throughout the City while expanding mixed income housing developments.
- Amplify flexible funding to negotiate and readily secure rental units in today's market.
- Boost partnerships with behavioral health agencies to support long-term stabilization.



Help more people avoid homelessness

- Preserve existing affordable housing to prevent households from experiencing homelessness.
- Amplify eviction prevention practices to help more people stay in safe housing environments.
- Integrate problem-solving, diversion interventions at community-based and front door entry points.



Scale the homelessness response system and create a solution for every unhoused person

- · Secure dedicated funding that sustains progress and leverages public funding investments.
- Communicate progress and success of current interventions and services.
- Build community pride in our homeless response system.

STRATEGIC GOAL 1

Reduce Unsheltered Homelessness in the City of Atlanta



individuals were experiencing unsheltered homelessness in 2023*

ATLANTA COC COMMUNITY PLAN *Based on 2023 PIT Count

Reduce Unsheltered Homelessness in the City of Atlanta

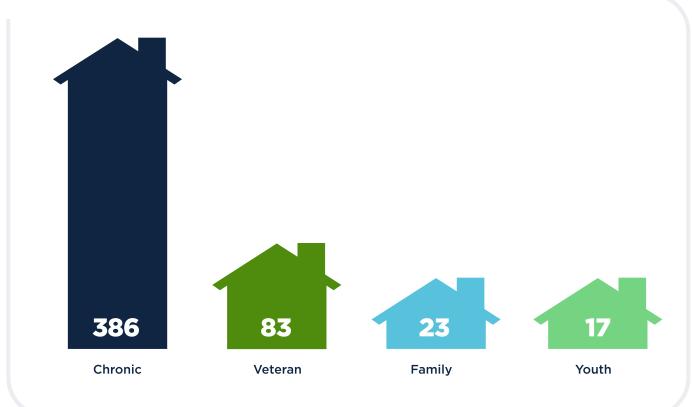
Based on the 2023 PIT Count, 738 individuals were experiencing unsheltered homelessness. To meet our goal, the Atlanta CoC will:

Systematically respond to encampments using flexible housing subsidies, housing navigation and stabilization services.

Move remaining individuals experiencing chronic homelessness to supportive housing or higher levels of care.

Divert households
experiencing
homelessness for the
first time by
providing immediate,
flexible solutions.

2023 Unsheltered Homeless Count*



(PIS

ANNUAL PIT UNSHELTERED COUNT + ANNUAL PIT CHRONIC COUNT

Reduce Unsheltered Homelessness in the City of Atlanta



Systematically respond to all encampments and reduce unsheltered homelessness.

- 1. Rehouse 1,500 households under LIFT 2.0 accelerating the targeting of encampments for rehousing and resolution.
- 2. Prioritize encampment decommissioning through direct-to-housing, and motel-to-housing strategies.
- 3. Activate and sustain a command structure that maintains urgency and timely response to emerging encampments.
- 4. Partner with neighborhoods to identify and engage encampments for management, resolution, and rehousing.
- 5. Develop partnerships to respond to encampment "hotspots" and other nuisance or illicit activities beyond homelessness.

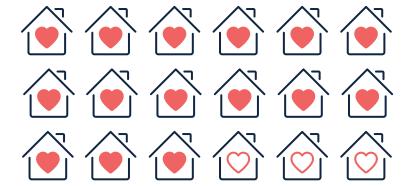


Reach functional zero for individuals experiencing chronic homelessness.

- 1. Ensure all persons experiencing chronic, unsheltered homelessness are identified and continuously engaged for rehousing.
- 2. Immediately rehouse persons experiencing chronic, emergency shelter homelessness.







STRATEGIC GOAL 2

Prevent, Rapidly Exit and Divert Families and Youth From Homelessness



family households and 175 individual youth experienced homelessness in 2023*

ATLANTA COC COMMUNITY PLAN *According to 2023 PIT

Based on the 2023 PIT Count, 137 family households and 175 individual youth were experiencing homelessness. To meet our goal, the Atlanta CoC will:

Use flexible resources to help families, unaccompanied youth and young adults remain in safe housing.

Expand tailored, developmentallyappropriate housing **interventions** to reduce unaccompanied youth in shelters or on streets.

Target investments to rapidly rehouse all families in shelters within 30 days.

2023 Family and Youth Count (By Individuals)

438 Families **(1) (1**













155 Unaccompanied minors $\begin{pmatrix} 1 & 1 & 1 \\ 1 & 1 & 1 \end{pmatrix}$



20 Parenting Youth 🛱 🕒



A

ANNUAL PIT FAMILY AND YOUTH COUNT

System Performance Measure 1 - Length of Time Homeless

Prevent, Rapidly Exit and Divert Families and Youth From Homelessness



Reduce the number of youth in shelters or on streets.

- 1. Identify, triage, and prioritize all youth in shelters or on streets for rehousing programs.
- 2. House 60 youth through Youth Homeless Demonstration Program funding.
- 3. Implement diversion as a first response to safely divert youth from shelters and drop-in centers.



Prevent, rapidly exit and divert families from homelessness as a first response.

- 1. Standardize diversion intervention model.
- 2. Create and scale a flexible financial assistance fund.
- 3. Create a diversion training and certification program for CoC providers.
- 4. Expand and embed diversion at community-based entry points.
- 5. Develop an app to inform, intake, triage, and communicate with families in need of homeless services and housing.



Rehouse families within 30 days of entering shelter.

- 1. Input all family access points into HMIS and identify a centralized entry point for triage into the homeless system.
- 2. Standardize housing navigation model and access to document services.
- 3. Standardize and train providers on progressive engagement model.
- 4. Recruit dedicated housing navigators to lower the barriers and access to available units.
- 5. Use HMIS as a real time inventory management tool to match and manage subsidies and rental units.

OUR GOALS:





STRATEGIC GOAL 3

Provide All Veterans Housing and Support Services



veterans experienced homelessness in 2023*

ATLANTA COC COMMUNITY PLAN *According to 2023 PIT

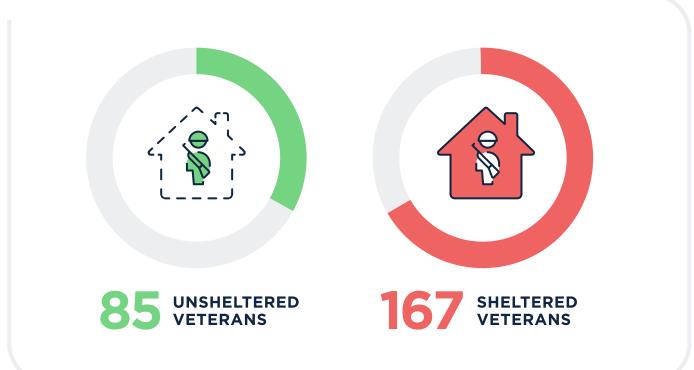
Provide All Veterans Housing and Support Services

Based on the 2023 PIT Count, 252 veterans were experiencing homelessness. To meet our goal, the Atlanta CoC will:

Secure federal subsidies and services that ensure no veteran is homeless for longer than 90 days. Target services to immediately divert or rapidly rehouse all veterans within 90 days of homelessness. Enhance partnership with the Veterans
Affairs to improve continuity of care and reduce returns to homelessness.

2023 PIT Veteran Count

FPI

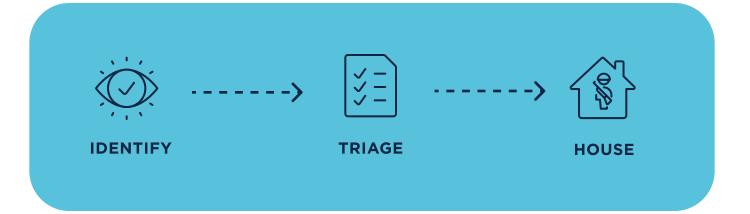


UNITED STATES INTERAGENCY COUNCIL ON HOMELESSNESS VETERAN HOMELESSNESS MEASURES



Ensure all veterans experiencing homelessness access housing and support services

- 1. Identify, triage, and house all remaining veterans.
- 2. Assess 90-day average inflow to determine additional subsidies needed to reach equilibrium.
- 3. Work with the regional Veterans Affairs to secure additional federal subsidies for the City of Atlanta.
- 4. Ensure veterans are connected to support services that prevent returns to homelessness.



STRATEGIC GOAL 4

Prevent Returns to Homelessness



rate of returns to homelessness in 2023*

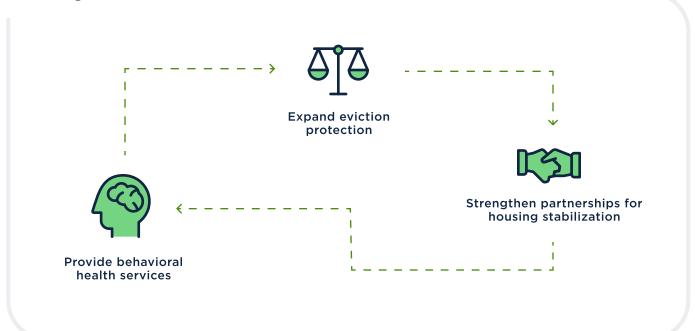
Prevent Returns to Homelessness

According to 2023 HUD System Performance Measures, the Atlanta CoC currently has a 5% rate of returns to homelessness. To meet our goal, the Atlanta CoC will:

Strengthen the quality and fidelity of housing stabilization services.

Enhance access to behavioral health services that support stabilization in housing. Strengthen
partnerships with
landlords and expand
eviction prevention
practices to reduce
returns to homelessness
and racial inequities.

Reducing the rate of returns



System Performance Measure 7

EXITS TO AND RETENTION IN PERMANENT HOUSING AND SYSTEM

System Performance Measure 2

RETURNS TO HOMELESSNESS

CDIC



Redesign the way people seek and receive prevention, rapidexit and diversion early interventions as a first response.

- 1. Engage 211 and other front door providers to redesign triage and routing options for those experiencing housing instability and seeking assistance.
- 2. Make coordinated entry a last resort while utilizing HMIS as a front-end triage system, and create more transparency in the rehousing plan and timeline.
- 3. Explore integration of prevention and diversion services into 211, 311, and other front door providers.
- 4. Communicate more effectively about how individuals in need can access services.



Enhance access to a full spectrum of affordable housing units across the City of Atlanta.

- 1. Enhance our toolkit to access and secure existing rental units throughout the city.
- 2. Explore flexible funds to pay rent arrears, premiums and utilities.
- 3. Reduce complexity of the voucher process including exploration of a universal housing application, standardized process across region's PHAs and homeless service providers.
- 4. Enhance marketing strategies and leverage landlord networks through partnerships.
- 5. Expand and integrate ready-made affordable housing units across the city.
- 6. Expand and integrate newly developed PSH units across the city.
- 7. Preserve existing affordable housing and make it more accessible to the homelessness response system.
- 8. Pursue acquisition or long-term parent leasing strategies to create mixed income housing environments.
- 9. Explore land banks and other low-interest options for securing land for development and preservation.

ACTION PLAN: Prevent Returns to Homelessness



Enhance access to supportive services to prevent and stabilize people impacted by homelessness.

- 1. Create a complex healthcare workgroup that includes health and other relevant partners that provide higher levels of care to higher acuity clients.
- 2. Enhance connections to care to address provider bias at entry.
- 3. Explore methods to create specialized care environments for complex cases that do not fit into traditional care structures.
- 4. Connect higher levels of care to PSH units and rooming houses to extend tenancy.



2023-2028

Atlanta CoC Plan To Cultivate a Cohesive Culture

In addition to our priorities to reduce and end homelessness in the City of Atlanta, the Atlanta Coc has established additional priorities that strengthen the culture of our coalition and ensure we lead with a lens of inclusion. These priorities will shape integration of cultural competency into our system in a way that is authentic to the the populations we serve and reflective of the city's roots in social justice.



Advance Equity Within the Atlanta CoC

Based on provider listening sessions, cultural competency is a cornerstone to meeting the needs of unhoused neighbors in the City of Atlanta.

To meet our goal, the Atlanta CoC will:



Strengthen cultural competency around race, sex, sexual orientation, & gender identification.

KPI: COC-WIDE EQUITY STANDARDS, TRAINING AND COMMUNICATIONS

ACTION PLAN



Build a service culture that promotes antiracism, diversity, equity and inclusion.

- Complete Justice, Equity, Diversity and Inclusion (JEDI) organizational survey to gather input from stakeholders.
- Establish a CoC-wide JEDI vision and standards and integrate learnings through planning and coaching.
- Develop a JEDI action plan and metrics to outline behaviors and measure impact of changes.
- Develop and implement JEDI actionable goals/objectives/standards to incorporate into funders work.
- Develop messaging that highlights disparities in homelessness and work to address JEDI.



Elevate the impact of sexual orientation and gender identification amongst unhoused populations.

- Educate shelters on the Equal Access Rule and implementation of practices needed to remain compliant.
- Train service providers on sexual orientation and gender identification amongst populations served.

Enhance Provider Capacity Within Atlanta CoC

Based on provider listening sessions, workforce shortages and service excellence are current challenges that impact meeting the needs of unhoused neighbors in the City of Atlanta.

To meet our goal, the Atlanta CoC will:



Increase and train program staff to fully meet the needs of the local homeless ecosystem.

KPIs: PROGRAM STAFF NUMBERS; GRANT TYPES AWARDED; NUMBER OF FUNDED-AGENCIES

ACTION PLAN



Amplify provider workforce to reflect those we serve and infuse lived expertise.

- Identify provider workforce gaps and needs.
- Train persons with lived experience as peer support specialists.
- Expand CoC grant funding to agencies employing persons with lived expertise in programmatic work.



Expand learning and development to build provider capacity.

- Employ CoC-wide learning and development staff
- Establish a homeless continuing education program.
- Expand CoC grant funding opportunities to agencies completing CEU credits.

NEXT STEPS

This Community Plan serves as a roadmap for the Atlanta Continuum of Care to move Atlanta forward. Over the next five years, our continuum will work to implement tactics that help us achieve our goals. We recognize tactics may shift, but remain committed to cultivating a homeless response system through collective impact. Partners for HOME, on behalf of the CoC, will work with our coalition partners to implement these tactics at the provider level and use insight from the ground to modify strategies through CoC workgroups and Committees.

We look forward to sharing ongoing progress toward the goals with the City of Atlanta and other stakeholders committed to reducing and ending homelessness.



Appendix

APPENDIX A ACKNOWLEDGMENTS Invited Listening Session Participants

3Keys

Airbnb

Aniz

Annie E. Casey Foundation

Antioch Baptist Church

Area West Realty

Atlanta Volunteer Lawyers Foundation

Atlanta CoC Client Advisory Council

Atlanta CoC Youth Action Board

Atlanta Committee for Progress

Atlanta Downtown

Atlanta First United Methodist Church

Atlanta Girls School

Atlanta Housing

Atlanta Mission

Atlanta Neighborhood Planning Units

Atlanta Public Schools

Betty and Davis Fitzgerald Foundation

Blessing Bags of Warmth

CaringWorks

Cascade Neighborhood Association

Chamblee Coalition for the Homeless

Christ Covenant Church

City of Atlanta

City of Refuge

Community Concerns

Community Farmers Markets

Community Foundation for Greater Atlanta

Community Solutions

Covenant House

Crossroads Atlanta

Darryl Winston Ministries

Delta

Duke Hill Properties

Enterprise Community Partners

Episcopal Cathedral of St. Philip

Fabric Developers

First Iconium Baptist Church

Frontline Response

Fulton County

Gateway Center

Gentle Spirit Christian Church

Georgia Aquarium

Georgia Department of Community Affairs

Georgia Department of Human Services

Georgia Department of Public Health

Georgia Division of Family & Children Services

Georgia State University

Georgia Department of Behavioral Health

and Developmental Disabilities

Goizueta Foundation

Good Samaritan Haitian Alliance Church

Good Samaritan Health Center

Greater Piney Grove Baptist Church

Hallett Capital

HomeAid Atlanta

Hope Atlanta

Hope thru Soap

Impact Church

Inspiritus

Intelegy

Intown Cares

Jackson Spalding

James M. Cox Foundation

Kaiser Permanente

Little 5 Points Business Association

Lutheran Church of the Redeemer

McKinsey & Company

Mercy Care

APPENDIX A ACKNOWLEDGMENTS Invited Listening Session Participants

Midtown Assistance Center

Midtown ATL

Nakato Restaurant

Next Home Ministries

Nicholas House

On the Rise Financial Center

Open Doors

Open Hand Atlanta

Our House

Parkplace Parking

Partnership Against Domestic Violence

Peachtree Road United Methodist Church

Peoplestown Neighborhood

Perennial Properties

Pollack Shores Real Estate Group

Poverty 2 Prosperity

Prestwick Development

Project Community Connections

Providence Realty Investors

Quest Communities

Radiant Realty

RangeWater

Restoring One's Hope ATL

Safehouse Outreach

Salvation Army

Samaritan House of Atlanta

Serve University

SGR Law

Solomon's Temple

Southeastern Synod Evangelical Lutheran Church

ST Group

St. Mark United Methodist Church

St. Peter Missionary Baptist Church

Tapestry Development

The Buckhead Coalition

The Clay House

The Home Depot Foundation

The Temple

TI Asset Management

Traveling Grace Ministries

Tull Foundation

Ujima Way

Unite Us

United Way of Greater Atlanta

VA Atlanta Healthcare

Veterans Empowerment Organization

Virginia Highland District

Whitehead Foundation

William Josef Foundation

Zaban Paradies Center

Zeist Foundation

APPENDIX A ACKNOWLEDGMENTS CoC Governance Council

Laura W. Beggs Georgia DFCS

Ann Brown

Department of Veterans Affairs

Kellie Bryson Atlanta Youth Advisory Board

Julio Carrillo Hope Atlanta

Jason Dozier Atlanta City Council

Natalie Hall Fulton County

Tracie Harps **Client Advisory Committee**

Robert E. Herrera Points of Light

Erica Headlee
The Home Depot Foundation

Tracy Jones
Atlanta Housing

Deborah Lonon City of Atlanta

Leslie Marshburn **Grady Health System**

Erika Mitchell
Atlanta Public School Board

Amelia Nickerson First Step Staffing Marc Pollack
RangeWater Real Estate

Debra Robinson Amerigroup

Maxwell Ruppersburg
Department of Behavioral and
Developmental Disabilities

Brad Schweers Intown Cares

Meaghan Shannon-Vikovic
Enterprise Community Partners

Sam Shenbaga Atlanta Regional Commission

Sean Smith
New Horizon Baptist Church

Matt Westmoreland Atlanta City Council

Cathryn Vassell
Partners for HOME

APPENDIX A ACKNOWLEDGMENTS CoC Strategic Planning Committee

Tensley Almand Atlanta Mission

Curtis Bailey
City of Atlanta

Ann Brown
Atlanta VA Healthcare System

LaChandra Burks
City of Atlanta

Kellie Bryson
Atlanta CoC Youth Action Board

Jason Dozier Atlanta City Council

Jimiyu Evans
Project Community Connections

LaTrina Foster Fulton County

Adrianne Hamilton-Butler Zaban Paradies Center

E. Jack Hardin Smith, Gambrell & Russell

Tracie Harps
Atlanta CoC Client Advisory Council

Raphael Holloway

Gateway Center

Eugene Jones Atlanta Housing

Natallie Keiser HouseATL Sarah Kirsch
Community Foundation for Greater Atlanta

Kathryn Lawler Mercy Care

Milton Little
United Way of Greater Atlanta

Deborah Lonon City of Atlanta

Christopher Nunn
Georgia Department of Community Affairs

Marc Pollack
RangeWater Real Estate

Erica Headlee
The Home Depot Foundation

Brad Schweers Intown Cares

Meaghan Shannon-Vlkovic **Enterprise Community Partners**

Sean Smith
New Horizon Baptist Church

Kevin Tanner
Department of Behavioral and
Developmental Disabilities

Chris Womack, *Chair* Southern Company

Building on the success of the last five years, the planning process intentionally focused on connecting what is working, giving space to shed what is not, and organizing around the most impactful collective action instead of one-off or boutique programs. Throughout the engagement process, stakeholders were offered data-driven facts, lessons from national and local initiatives and best practices, and asked to share their experiences and insights from the field. The resulting process fully harnessed the work of the last five years, provided a transition period to reflect and test new innovations to scale impact, and intentionally engaged a wide array of stakeholders to shape the next five years.

2017-2022

ClearPath Five-Year Plan to Make Homelessness Rare, Brief, and Nonrecurring

2022

Action Planning for chronic, veteran, family and youth homelessness

2021-2024

LIFT 1.0 and 2.0 homeless response plans implemented

FEBRUARY 2023

Atlanta Coc Strategic Planning Committee established

MARCH - JULY 2023

Targeted stakeholder listening sessions held with businesses, government, funders, NPUs, faith-based organizations, direct service providers and persons with lived expertise.

AUGUST 2023

Strategic Plan finalized

Build on the foundation created by the successful funding and implementation of ClearPath Strategic Plan

- Follow the current rehousing formula to reduce homeless numbers in the City of Atlanta.
- Recognize the impact of homelessness on businesses and manage street homelessness, especially in downtown Atlanta and on MARTA property.
- Utilize data to more clearly define the scale, scope and targets of strategic planning efforts.
- Continue to pursue dedicated funding to create more flexibility and sustain the gains of the past five years.

Inform and guide the narrative

- Develop a plan that is endorsed broadly, unifies the community, and casts a vision for comprehensive, long-term solutions.
- · Create a sense of civic pride and unlock more investments with a united community campaign.
- Showcase progress in ways that counters misperceptions of homelessness and drives belief in the solutions.
- Manage misinformation by welcoming advocates and activists; empower them to channel their passion into mutually beneficial purposes.
- Empower neighborhoods with information to connect unhoused neighbors to services and build support for strategies.

Broaden and strengthen our partnerships to function as an advanced ecosystem

- Align public and private sector leadership to coordinate investments, minimize competition among nonprofits, and eliminate conflicting messaging.
- Enhance public-private partnerships to seize new funding opportunities and meaningfully target existing resources that will maximize results.
- Add prevention as a housing intervention strategy to minimize returns to homelessness and strengthen safety nets.
- Enhance data sharing to drive comprehensive care planning and coordination among public and private partners.

Secure more housing units

· Develop new units

- · Commit to annual housing development goals and integration of other types of ready-made units.
- Explore acquisition and conversion of vacant buildings, commercial space, land banks, and university land and facilities.
- Tax exemption/abatement for inclusion of permanent supportive housing units in market and affordable housing developments.
- When scale necessitates, enhance per unit investment to include office space for onsite supportive services.

· Preserve and convert existing units

- · Secure flexible funding to acquire sunsetting properties.
- Explore tax exemptions/abatements to convert existing and overleveraged properties.
- · Offer master leasing structures to secure blocks of units and/or multi-year leasing commitments.

· Reliably offer landlords incentives and partnership

- Amplify unit acquisition strategies that incentivize landlords to hold rental units.
- Amplify unit acquisition strategies to support landlords to navigate service provider partnerships, prevent eviction, and reduce turnover.
- Enhance peer learning to cultivate a larger landlord pool.

Amplify supportive services and continuity of care

- Partner with state and local jurisdictions to activate opioid settlement resources and provide comprehensive care plans from treatment to rehousing.
- Expand medical respite connected to rehousing solutions.
- Connect to higher levels of care and provide absolute continuity of care for the most complex cases languishing on the streets.
- Strengthen partnerships and influence to target more mainstream services to scale a comprehensive homelessness response system.

Amplify focus on encampment decommissioning and unsheltered homelessness

- · Accelerate encampment decommissioning through the LIFT 2.0 homeless response plan
- Enhance partnerships with neighborhoods to manage street homelessness, using the Buckhead encampment decommissioning as a model.
- Eliminate unsheltered homelessness through use of temporary, semi-permanent and permanent solutions that provide more visible results.

ANALYZING SYSTEM DESIGN, FUNCTION AND SCALE

Activity	Status/Results
Client Experience Assessment	 While access and intake to homeless rehousing services are coordinated, clients are often not effectively triaged, resulting in being assessed for the wrong services and not provided with clear pathways to immediate assistance or an understanding of what is and is not available to a client. Suggests the triage and intake process needs to be reimagined incorporating more diversion and rapid resolution solutions before assessing for rehousing interventions.
	 When housing is secured, 34% of individuals in rapid rehousing or permanent supportive housing return to homelessness within 2 years. These returns can be attributed to a lack of availability of intense case management and a loss of community.
Coordinated Entry Refinements	• In Progress
Housing Market Analysis	 Preliminary analysis reveals many rental units within range of fair market value are available. Suggests a targeted strategy to engage and negotiate using incentives with these properties could open access.
Funding Gap Analysis	• In Progress
Dedicated Revenue Analysis	• In Progress

SERVICE DELIVERY EXPERIENCE AND CAPACITY

Activity	Status/Results
Client Experience Assessment	 Burden is on the individual to figure out where to start and that often leads to dead ends or to an agency that cannot help them. Not enough given that not enough funding or focus on upstream solutions in Prevention or Diversion programs. Making direct, onsite contact with service providers is a challenge for the person seeking services and an administrative burden for the agencies.
Provider Capacity Study	• In Progress
Diversity, Equity, and Inclusion Provider Cohort	• In Progress

Consolidated Housing Action Plans

The following action plans were created through the consultation of service providers, individuals with lived expertise and funders. They represent work that is underway and future activities that will be implemented using workgroups and with the staffing support of the Atlanta CoC's Collaborative Applicant, Partners for HOME.

ACTION PLAN TO TARGET REDUCTIONS IN THE NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS

Systematically respond to all encampments and reduce unsheltered homelessness.	Key Partners
Rehouse 1,500 under LIFT 2.0 – accelerating the targeting of encampments for rehousing and resolution.	Outreach ProvidersService ProvidersOpen DoorsAtlanta HousingDBHDD
Establish a prioritization for continued encampment response strategies that utilize direct to housing and navigation center/motel to housing strategies.	Outreach Providers
Activate and sustain an encampment response incident command structure that maintains urgency and timely response to emerging encampments.	 City of Atlanta Atlanta Police Department Department of Public Works State Department of Transportation
Partner with neighborhoods to identify and engage encampments for rehousing and resolution and to help sustain closure maintenance activities.	NPUCity of Atlanta
Develop new strategies and partnerships to respond to "hotspots" that include encampments and other nuisance or illicit activities beyond the purview of homelessness response.	 City of Atlanta Atlanta Police Department Downtown Atlanta

ACTION PLAN TO TARGET REDUCTIONS IN THE NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS

Reach function chronic home	onal zero for individuals experiencing elessness.	Key Partners
unsheltered h	rsons experiencing chronic, nomelessness are identified and engaged for rehousing.	• Outreach Teams
	rehouse persons experiencing chronic, helter homelessness.	 Emergency Shelters Service Providers DBHDD Atlanta Housing

Ensure all veterans experiencing homelessness access housing and support services.	Key Partners
Identify, triage, and house all remaining veterans.	Outreach ProvidersEmergency SheltersVeterans Providers
Assess 90-day average inflow to determine additional subsidies needed to reach equilibrium.	• Regional VA Team
Work with the regional Veterans Affairs to secure additional federal subsidies for the City of Atlanta.	Regional VA TeamAtlanta Housing
Ensure veterans are connected to support services that prevent returns to homelessness.	Regional VA TeamVeterans Providers

ACTION PLAN TO TARGET REDUCTIONS IN THE NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS

Prevent, rapidly exit and divert families from homelessness as a first response.	Key Partners
Standardize diversion intervention model.	Family Service Providers
Create and scale a flexible financial assistance fund.	• Partners for HOME
Create a diversion training and certification program for CoC providers.	Diversion Consultant
Expand and embed diversion at community-based entry points.	• Faith-Based Organizations
Develop an app to inform, intake, triage, and communicate with families in need of services and housing.	App Developer

Rehouse families within 30 days of entering shelter.	Key Partners
Input all family access points enter into HMIS and identify a centralized entry point for triage into the homeless system.	• Family Emergency Shelters
Standardize housing navigation model and access to document services.	• Partners for HOME
Standardize and train providers on progressive engagement model.	Progressive Engagement Consultant
Recruit dedicated housing navigators to lower the barriers and access to available units.	Open DoorsDCA
Use HMIS as a real time inventory management tool to match and manage subsidies and rental units.	Open DoorsDCA

ACTION PLAN TO TARGET REDUCTIONS IN THE NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS

Reduce the number of youth in shelters and on streets.	Key Partners
Identify, triage, and prioritize all youth in shelters or on streets for rehousing programs.	Youth Outreach ProvidersEmergency Shelters
House 60 youth through Youth Homeless Demonstration Program funding.	Youth Service Providers
Implement diversion as a first response to safely divert youth from shelters and drop-in centers.	Drop-In CentersEmergency Shelters

ACTION PLAN TO ENHANCE INFRASTRUCTURE TO REDUCE AND END HOMELESSNESS

Redesign the way people seek and receive prevention, rapidexit and diversion early interventions as a first response.	Key Partners
Engage 211 and other front door providers to redesign triage and routing options for those experiencing housing instability and seeking assistance.	• United Way

Enhance access to a full spectrum of affordable housing units across the City of Atlanta.	Key Partners
Enhance our toolkit to access and secure rental units throughout the city.	Open Doors
Expand and integrate ready-made affordable housing units across the city.	City of AtlantaHouseATL
Expand and integrate new developed PSH units across the city.	Atlanta HousingHouseATL

ACTION PLAN TO ENHANCE INFRASTRUCTURE TO REDUCE AND END HOMELESSNESS

Enhance access to supportive services to prevent and stabilize people impacted by homelessness.	Key Partners
Create a complex healthcare workgroup that includes health and other relevant partners that provide higher levels of care to higher acuity clients.	 Grady Healthcare Mercy Care State DBHDD Fulton County Policing Alternatives and Diversion Initiative

ACTION PLAN TO CHANGING OUR CULTURE

Build a service culture that promotes antiracism, diversity, equity and inclusion.	Key Partners
Complete Justice, Equity, Diversity and Inclusion (JEDI) organizational survey to gather input from stakeholders.	CoC Racial Equity WorkgroupMcKenzie Wren Consulting
Establish a CoC-wide JEDI vision and standards and integrate learnings through planning and coaching.	CoC Racial Equity WorkgroupMcKenzie Wren Consulting
Develop a JEDI action plan and metrics to outline behaviors and measure impact of changes.	CoC Racial Equity WorkgroupMcKenzie Wren Consulting
Develop and implement JEDI actionable goals/ objectives/standards to incorporate into funders work.	CoC Racial Equity WorkgroupMcKenzie Wren Consulting
Develop messaging that highlights disparities in homelessness and work to address JEDI.	CoC Racial Equity WorkgroupMcKenzie Wren Consulting

Learn more about the Atlanta Continuum of Care's efforts to end homelessness.

www.partnersforhome.org