Atlanta Continuum of Care
Meeting Agenda
March 9, 2021
Zoom Meeting
10 am- 12 pm

Welcome and Introductions, Cathryn Marchman

Lead Agency Updates

- Housing Surge Update, Melissa Austin
 - The Housing Surge is focused on housing 3 key populations. Partners for HOME and its partners direct this work through 8 key activities.
 - A summary of how the housing queue has changed since the beginning of the Housing Surge
 was provided. Housing Surge goal remains at housing 800 individuals, with individuals currently
 at various stages of the process. Please see presentation for details.
- Encampment Closures, Jasmine Rockwell
 - 9 encampments have been closed to date. Individuals were engaged, assessed, transported to the Non-Congregate hotel or shelter, and prioritized for current housing surge solutions.
 - Closures have been made possible through partnerships with Atlanta Mayor's Office of Consistent Services, Atlanta Hope Team, GDOT, Gateway Center, HOPE Atlanta, Intown Collaborative Ministries, and Step Up on Second.
 - Contact Jasmine Rockwell (<u>irockwell@partnersforhome.org</u>) with questions. Please see presentation for further encampment closure data.
- o Rapid Re-housing Update, Jamie Kimbrough
 - Housing Surge Rapid Re-housing consists of 3 main areas: coordination, access, and linkage.
 Contact Jamie Kimbrough (jkimbrough) with questions. Please see presentation for details on main areas and case-conferencing process.
- Diversion Update, Tamara Roulhac
 - Anticipated number of diverted households is 1200. Diversion consists of a problem-solving conversation before an individual spends a night in shelter. Rapid exit is for individuals who are already living in shelter setting, but with problem solving conversations, they can be exited from shelter in 90 days. For 60% of individuals on housing queue, this will be their housing solution.
 - Program elements consist of case management, i.e. problem solving conversations, and limited financial assistance.
 - Please note that Nicholas House was awarded funds and diversion work began late 2020.
 Referrals are made through ClientTrack automatically if the agency participates in Coordinated Entry. Please email Tamara Roulhac (troulhac@partnersforhome.org) with questions.
- o Hotel Operations, Cathryn Marchman
 - Both the Isolation Unit Hotel and the Non-Congregate Hotel continue to operate.
 - The Iso Hotel is set to operate until the end of March. The Georgia Department of Public Health is looking to extend the Iso Hotel until the end of June.
 - The Non-Congregate Hotel is not accepting new intakes. Funds will continue operation through the end of April, with the possibility of operations extending based on census decreasing.
 - With hotels operations winding down, Partners for HOME and its partners are looking into other solutions, including possible hotel acquisition.
- PIT HIC Update, Abby Burgess

- PIT census for last Wednesday in January for ES, TH, RRH, PSH, and other Permanent Housing Programs is overdue to be submitted to ICA. Please note, closed project information is needed as well. HIC data is also overdue and should be submitted ASAP.
- For more information, please see the PIT HIC newsletter from ICA.

Presentations

- o PAD Initiative Update, Moki Macias/PAD Initiative
 - PAD Initiative will be phasing into citywide services by June 2021.
 - PAD's goal is to fill a gap of immediate response through ATL311 Community Referrals. They rely
 on partnerships to get individuals more support. Current partner need is for support and
 additional resources for individuals with persistent and severe mental illness.
 - Please see presentation for details on PAD's approach and current data.
 - Find more information on <u>PAD's Community referral page</u> or email Moki Macias (<u>Moki@atlantapad.org</u>).
- Vaccine Update, Anitra Walker/Mercy Care
 - Mercy Care is projecting to be able to vaccinate the general homeless population in the next 2-3 weeks.
 - A summary was provided of the different vaccines available. Please see presentation for details.
 - HRSA Vaccination Sites are currently at Gateway Center and Chris180 (main office location).
 Mobile sites may be available soon. Please note that patients will not be charged. Mercy Care will be billing insurance when applicable.
 - Email Mercy Care (covidvaccine@mercyatlanta.org) to schedule an appointment

Agency Updates/Round Robin

- Bec Cranford has brand new men's suits that have been tailored and cannot be sold. If an organization
 would like some for people seeking work, please email Bec (<u>rcranford@gatewayctr.org</u>) directly to set
 up a time for pick up.
- PADV has started a support group to family and friends who have loved ones who are in abusive relationship. For more information, visit PADV's website.
- Partners for HOME has issued an RFP for the expansion of Coordinated Entry work to prioritize individuals fleeing domestic violence. Bidders conference is on March 11 at 1 pm via Zoom. Full proposal is due March 25 at 5 pm. Find full RFP on the <u>Partners for HOME website</u>.
- First Presbyterian Church of Atlanta offers tax filing services. Please call (404) 228-7724 and leave number and full names to schedule an appointment.
- Partners for HOME has started Client Advisory Council. The CAC is made of individuals who have lived experience. It is a 3-year commitment. The council meets monthly to inform work and provide guidance for strategic and funding decisions. PfH is currently seeking nominations. Email Cathryn Marchman (cmarchman@partnersforhome.org) nominations and questions.



Housing Surge

2020-2021

NATION OF THE PARTNERS FOR



Priority Populations

Housing Surge 2020-2021



Chronically Homeless

Households experiencing homelessness for one or more years.



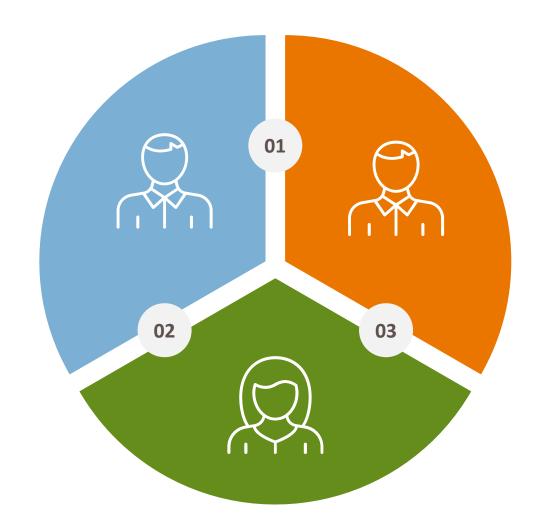
Near Chronicity/Vulnerable

Households ages 65 and older, nearing one year of homelessness and having high acuity needs.



Youth

Individuals between the ages of 18 and 24.



Key Activities

Housing Surge 2020-2021



Outreach and Navigation

Coordinated outreach teams to engage, assess, and navigate



Non-Congregate Hotel

Temporary space for households who test negative for COVID-19.



Unit Acquisition

Partnership with Open Doors to acquire apartments for housing.



Coordinated Entry & HMIS Management

Working with partners to enter households into system for services/path identification



Daily Case Conferencing

Meetings with partners to review updates and navigate concerns.



Unit Selection and Navigation

Navigating the unit selection process, preparing for move in, ordering furniture



Rental Assistance

Subsidies that move households into Rapid Re-Housing units.



Rapid Rehousing Case Management

On going case management

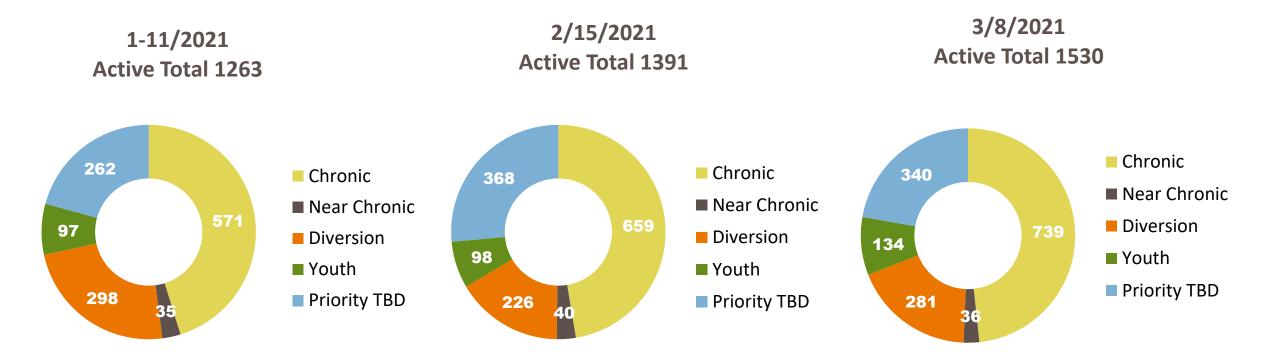
Unsheltered Data

Housing Surge 2020-2021

Daily Beginning 10/8/2020	TOTAL
New CE Assessments	1207
Chronic New CE Assessments	588
CLS Updated Only (New)	734
Chronic CLS Updated Only (New)	391

Housing Queue Status

Housing Surge



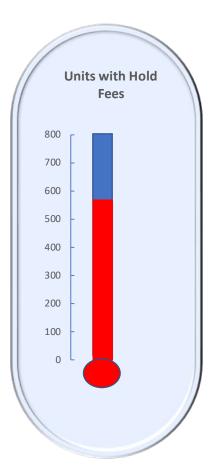
Status Notes

Numbers are increasing. Priority TBD category needs to be addressed as resources are not identified.

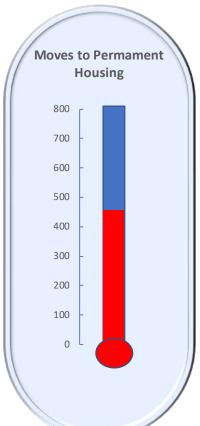
Current Status

Housing Surge 2020-2021

Units Acquired w/ Hold Fees



Moves to Permanent Housing



STAGE	COUNT
Phase 1 Move Ins	128
Phase 2 Move Ins (households)	328
Ready for Move In-All Cleared	23
Application Approved-Move Pending	11
Application Submitted-Approval Pending	120
Reserved by Case Manager	32
Denied-Open Doors to Advocate	4
Available	2
GRAND TOTAL	648

Data current as of 3.8.2021-Household move ins smartsheet data source

Encampment Closures



In collaboration with community partners a strategic approach was created to transition residents of nine homeless encampments throughout the City of Atlanta into a noncongregate hotel or an emergency shelter.

Strategies included:

- Engagement of encampment residents by outreach teams
- Coordinated Entry Assessments conducted
- Transportation to non-congregate hotel or shelter
- Residents prioritized for housing solutions

I-75/85 Spring St.

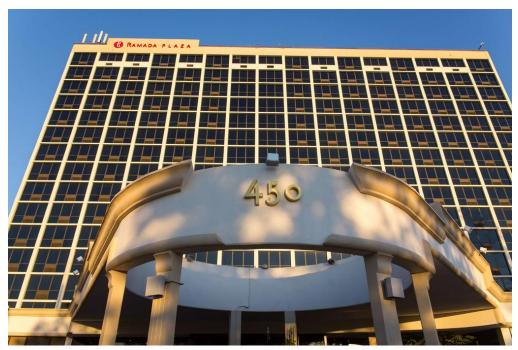


Encampment Closures



- Decreased number of unsheltered individuals experiencing homelessness
- Coordinated effort to identify resources for housing for former residents
- Ongoing engagement of former encampment residents
- Addresses public health and safety issues
- Debris removal and mitigation efforts created to prevent future encampment creations

Non-congregate Hotel



Partnerships



Atlanta Mayor's
Office of Constituent
Services

Atlanta Police
Department's
Hope Team

Georgia Department of Transportation (GDOT)

Outreach Teams

Gateway Center
HOPE Atlanta
Intown Collaborative
Ministries
Step Up on Second



Encampment Closures - Data

Closure	Closure Date	Moved to Hotel	Moved to Shelter	Refusals
Pryor Phase I	11/12/2020	86	3	3
Pryor Phase II	12/3/2020	17	0	0
JW Dobbs	12/10/2020	49	2	1
Cheshire Bridge	1/7/2021	26	0	5
Decatur/Kimble	1/21/2021	33	3	3
I-85/SR-13 Viaduct	2/4/2021	15	0	1
I-75/85 Spring St.	2/11/2021	15	0	2
Adina	2/25/2021	0	0	2
Ebenezer	2/25/2021	15	0	0
	Total	256	8	17

Housing Surge RRH



- Document Fairs
- Furniture
- Outreach
- Hotel
- RRH CM Agencies
- Rental Assistance
- Unit Acquisition/Landlords

Coordination

Access

- Method 1: Queue Analysis
- Method 2: Unit Matcher
- CES office hours

✓ Eligibility

✓ Referral

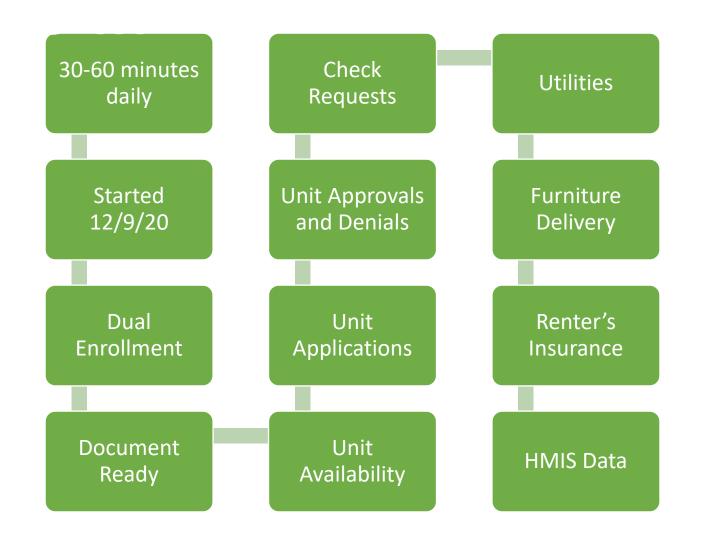
Engagement

Enrollment

Linkage

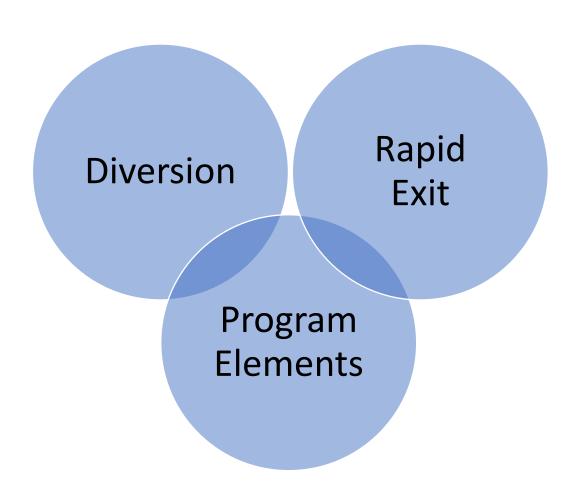
Case Conference: Enrollment







Diversion
Components &
Program Elements





Diversion Overview

- ■Who does Diversion?
- ■What can Diversion fund?
- ☐ Who is a good candidate for Diversion?
- ☐ How do you access Diversion resources?



The Diversion program officially launched in late 2020 with Nicholas House as the grant awardee. To date here is where we stand:





Shifting the Diversion Narrative

Increasing Program Capacity

- Housing solution for 60% of housing queue
- Resource linkage
- Evaluating need for more Diversion Specialists
- Resources dedicated to Diversion



Questions?

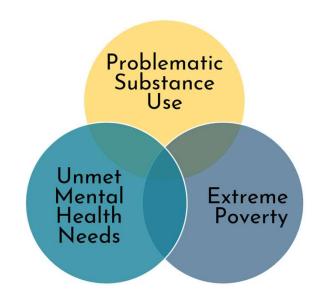


PAD 311 Community Referral Update

March 2021

A homegrown approach to community safety and wellness

- PAD addresses community concerns related to substance use, mental health and extreme poverty through two core strategies:
 - Law Enforcement Assisted Diversion (pre-arrest) in partnership with the Atlanta Police Department and MARTA Police Department
 - Community Referrals through ATL311
- Our mission is to reduce arrest and incarceration of people experiencing extreme poverty, problematic substance use, or mental health concerns, and increase the accessibility of supportive services in Atlanta and Fulton County
- PAD uses a consent-based, harm reduction approach to connect people to housing, social services, recovery support, income, and other resources





Phasing to citywide services by June 2021

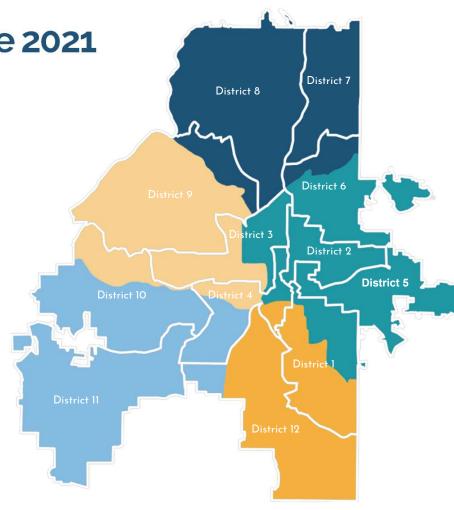
January (APD & 311) - Zones 5 & 6

Jan (APD) / March (311) - Zone 4

Feb (APD) / April (311) - Zone 1

April (APD) / May (311) - Zone 3

May (APD) / June (311) - Zone 2





Concerns eligible for ATL311 PAD Community Referrals

1. Disturbance

Yelling, interfering with business, noise, in traffic, unwanted contact, harassment, refusing to leave private property, blocking street, blocking driveway, blocking business

2. Public Indecency

Bathing in public bathrooms or fountains, naked on street, naked in business, naked in public place, sexual activity in public place

3. Mental Health

Disoriented, erratic, agitated, talking to themselves, mental health, mentally ill

4. Substance Use

Drug activity, drunk, high, unconscious, passed out, using drugs in public, drinking in public

5. Basic Needs

Food, clothing, shelter, hygiene, sleeping in public place, sleeping outside, sleeping on sidewalk, sleeping in doorway, taking food

6. Welfare

Upset, asking for help, asking for food, asking for money, health issues, weather exposure

7. Public Health

Using the bathroom in public, defecating on street, defecating on sidewalk, defecating in doorway, urinating on street, urinating on sidewalk, urinating in doorway, used needles, used condoms, piling trash, eating out of trash, dumpster diving



ATL 311 PAD Community Referral Process





PAD's Approach

- · Consent-based, assertive engagement
- Harm Reduction: Working with to reduce negative impact of behaviors and celebrate any positive change
- Problem solving: focused on addressing immediate needs and concerns through any reasonable option
- Partnership-driven: Direct resources combined with navigation to appropriate service providers
- Housing First: prioritize securing immediate appropriate shelter and connecting to permanent housing solution for those who need it





First month glimpse: 311 Referrals in February 2021

- 62 referral requests (includes duplicate calls): 51 referrals for someone else, 11 self-referrals
- 44 referral requests received an immediate response (under 30 minutes)
- 5 referral requests received an outreach response
- 9 referral requests were provided resources over the phone.
- PAD Harm Reduction Teams successfully engaged 27 individuals. The team engaged 3 people who declined services, and attempted to engage 24 but did not make contact. All callers receive a follow-up call and are offered continued problem-solving; multiple attempts at contact are made.

Referrals & Enrollment Resource Referral: 24

Immediate needs addressed and referred to other resources

PAD Enrollment: 1

Immediate needs addressed, enrolled in 30-day case management

PAD LEAD Enrollment (for individuals with open cases in Atlanta/Fulton County): 2

Immediate needs addressed, enrolled in ongoing case management and navigation of legal barriers

MODERNA



- mRNA vaccine
- 94% effective at preventing the COVID-19 virus with symptoms
- FDA emergency use authorization
- Greater than 90% effective in preventing people with health conditions, such as diabetes or obesity, from developing the COVID-19 virus with symptoms
- Doesn't contain eggs, latex or preservatives
- Two doses are needed, 28 days apart (or up to six weeks apart, if needed)
- Some protection provided after the first dose

JOHNSON & JOHNSON



- Vector vaccine
- 66% effective at preventing the COVID-19 virus with symptoms
- 85% effective at preventing the COVID-19 virus with severe illness
- FDA emergency use authorization
- Doesn't contain eggs, latex or preservatives
- One dose is needed
- Some protection provided two weeks after vaccination

A GUIDE TO COVID-19 VACCINES

Updated 3/1/2021

	Pfizer/BioNTech	Moderna	Johnson & Johnson	AstraZeneca	
Vaccine Type	mRNA	mRNA	Adenovirus vector	Adenovirus vector	
Number of Doses	2 doses about 3 weeks apart	2 doses about 4 weeks apart	1 dose	2 doses about 4 weeks apart	
FDA Emergency Use Authorization	Dec. 11, 2020	Dec. 18, 2020	Feb. 27, 2021	Not yet authorized	
Disease Prevention in Clinical Trials	95%	95%	66%	70%	
Hospitalization and Death Prevention	100%	100%	100%	100%	
Storage Requirements	Standard freezer up to 2 weeks	Standard freezer	Standard refrigeration	Standard refrigeration	

beaumont.org/covid-vaccine

Beaumont

What are the side effects?

Common COVID-19 Vaccine Side Effects

These side effects of the COVID-19 vaccine may affect your ability to do daily activities, but they should go away in a few days.









In most cases, discomfort from fever or pain is normal. Contact your doctor or healthcare provider:

- If the redness or tenderness where you got the shot increases after 24 hours
- If your side effects are worrying you or do not seem to be going away after a few days





If you get a COVID-19 vaccine and you think you might be having a severe allergic reaction after leaving the vaccination site, seek immediate medical care by calling 911. CDC Recommendations

IMMUNOCOMPROMISED/SUPPRESSED/AUTOIMMUNE PATIENTS

- Immunocompromised people can receive COVID-19 vaccination
- If possible, vaccination should be completed at least two weeks before initiation of immunosuppressive therapies
- People on immunosuppressive therapy can still receive COVID-19 vaccination
- People with autoimmune conditions may receive COVID-19 vaccination



MONITOR SYMPTOMS WITH V-SAFE









HRSA Vaccination Sites

- Gateway Center
 275 Pryor St
- Chris180 (Main Office Location)
 1030 Fayetteville Rd
- May have some mobile abilities with larger homeless sites (minimum of 50 or more doses)





WHAT ARE THE EXPENSES TO THE PATIENT?





No charge will be given to the patient

Mercy Care will bill for administration fees to the insurance company only

COVID-19 VACCINATIONS YTD

*estimate

Date	CHAMBLEE PC	CITY OF REFUGE PC	DECATUR STREET BH	DECATUR STREET PC	Total	
1/16/2021				1	1	
1/19/2021				9	9	
1/22/2021	44			1	45	
1/25/2021	5				5	
2/5/2021	1	1		64	66	
2/8/2021		10			10	
2/10/2021		10			10	
2/12/2021		18	14	123	155	
2/13/2021	115			30	145	
2/17/2021	9	12			21	
2/18/2021				43	43	
2/19/2021	65				65	
2/25/2021				89	89	
2/26/2021	66			5	71	
3/3/2021	10	12			22	
3/4/2021				139	139	
3/5/2021		20			20	
Total	315	83	14	504	916	

VACCINATION DEMOGRAPHICS

	Hispanic	Non-Hisp	Patient Refused	Unknown	Total	age	F	M	total
						0-17	0	0	0
Asian		17		1	18	18-24	11	7	18
Disale		480	2	10	400	25-29	11	4	15
Black	6	480	3	10	499	30-39	23	24	47
Native Hawaiian		1			1	40-49	63	38	101
Patient Refused			4		4	50-59	72	43	115
Unknown	17	7		3	27	60-69	136	126	262
			_	_		70-79	112	85	197
White	126	145	4	8	283	80+	50	27	77
Grand Total	149	650	11	22	832	total	478	354	832