## Atlanta Continuum of Care Meeting Minutes March 8, 2022 Zoom Meeting 10:00 AM – 12:00 PM

#### ✤ Welcome and Introductions, Melissa Austin

#### Lead Agency Updates

#### • PIT/HIC Submission Update, Abby Burgess

- PIT and HIC chart submissions are due annually to HUD. The Atlanta CoC currently has 41% of expected submissions. Please submit your data as soon as possible so that it can be verified. The results of this report determine funding opportunities. If an agency does not have an agency administrator or recently switched administrators, they are encouraged to reach out to the <u>HMIS</u> team to update the point-of-contact information.
- HMIS PIT Data and Inventory will be pulled on March 18; do not miss your opportunity to accurately
  report your client enrollments and program utilization.

#### • Performance and Dashboard Updates, Abby Burgess

- The data dashboard can be found on the <u>Partners for HOME website</u>. The dashboard monitors progress on a quarterly basis with trend data going back to January of 2020. Benchmarks in three of four core areas of performance are not being met by the Atlanta CoC.
- Partners for HOME will be creating a performance committee soon. Please reach out to <u>Melissa Austin</u> if you would like to join.

#### o Rapid Rehousing to Permanent Supportive Housing, Annie Hyrila

- Annie Hyrila provided a housing surge update with data surrounding rapid rehousing and exits to permanent housing. Please see slides for details.
- More units came online at the beginning of the year, but barriers still pose issues. Some of these barriers include lack of affordable units that accept vouchers, client navigation of the voucher system, speed of voucher port process, and changes in property management and ownership of buildings.

### • System Navigation, Jasmine Cunningham

- The system navigation program model was implemented to address the need to move highly vulnerable, chronic clients through the system more quickly. Essential program elements include navigators assisting clients with documents, ensuring all data is entered accurately, and assisting clients in unit location and lease-up process.
- System navigation case conferences and follow-ups with chronically homeless clients are occurring on a weekly basis. 80% of current participants are being actively contacted by case managers.
- Partners for HOME has partnered with Crossroads and Central Outreach and Advocacy Center to reach a goal of 100% document readiness for chronically homeless individuals by the end of May 2022.
- A chronic by-name list has been created and is updated weekly in real-time. It is an ongoing monitoring of all active chronically homeless clients. Currently, 252 of 441 chronic households are in system navigation.

### • Coordinated Entry, Jamie Kimbrough

 The Coordinated Entry Refinement Committee is a group of homeless service providers and stakeholders who meet once a month to identify and address refinements needed in the coordinated entry system. The goals for 2021 – 2022 include: expanding housing navigation services, coordinating outreach efforts to build by-name lists, creating housing assessor and navigator training curriculums, increasing shelter beds in coordinated entry, developing a phased assessment approach and community assessment tool, and building a dashboard to show progress toward key metrics. A coordinated entry dashboard will be going live in the next couple of months and will provide data related to metrics identified by the committee.

### o Diversion, Kim Natarajan

- Diversion is still developing as a core component to the homeless response system. So far, 349 households have been diverted. The goal of the next phase is to divert 1100 households in 2022.
- A diversion workgroup will be established in the coming weeks. Please contact <u>Kim Natarajan</u> if you are interested in joining.

## • YHDP Update, Kim Natarajan

 Partners for HOME is currently in phase one of the Youth Homelessness Demonstration Project (YHDP). The Youth Action Board (YAB) is helping to create the coordinated community plan that will be submitted to HUD. Once the plan is created, RFPs will be released, and applications will be scored. Projects will kick off in October 2022 at the earliest. A tentative project list includes housing interventions (joint transitional housing-rapid rehousing for youth) and supportive services (youth diversion, outreach/navigation, and a seamless youth services network).

## • Upcoming Trainings, Jasmine Rockwell Heard

 Partners for HOME has partnered with the Corporation for Supportive Housing (CSH) to offer trainings on a variety of topics. These sessions kicked off in December 2021, and will continue through 2022. The current trainings focus on racial equity, inclusion, and competency. The course schedule can be viewed <u>here</u>.

### • Client Advisory Council Update, Abby Bracewell

The Client Advisory Council is comprised of adults with lived homeless experience. The Council is recruiting new members who can commit to meet once a month. The nomination form can be found on the <u>Partners for HOME website</u>. The Council is working on improving the customer service system throughout the Atlanta CoC. The subcommittee is meeting with the data and performance team at Partners for HOME to discuss the methodology for collecting information from individuals accessing services at agencies across the city.

## Round Robin

- STRIVE Atlanta is a workforce development agency that offers free trainings, certifications, and connections to employment. Contact Keren Cadet for more information.
- Senate Bill 535 has been edited. The bill in its most recent form and the bill's sponsors can be found on the <u>Georgia General Assembly website</u>. Partners for HOME strongly urges CoC members to contact members of Senate Oversight Committee and urge them to vote against SB 535. More information on the bill and contact information for committee members can be found on the <u>Partners for HOME website</u>.
- Father's Incorporated helps dads with employment and legitimation. They offer trainings and cohorts. Learn more at their website.
- The CoC discussed mask policies in light of new CDC guidance. Many agencies are still requiring masks and vaccination, but some have relaxed mask policies in office settings.

# Housing Surge Update

Rapid Rehousing and Exits to Permanent Housing

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# Lift Update: Bridged to PSH



## **Emergency Housing Vouchers**

Chronic, highly vulnerable, youth 202 allotted 182 issued



## **Georgia Housing Voucher**

Chronic with Severe and Persistent Mental Illness 121 identified

Step up on second & Grady Dedicated personnel

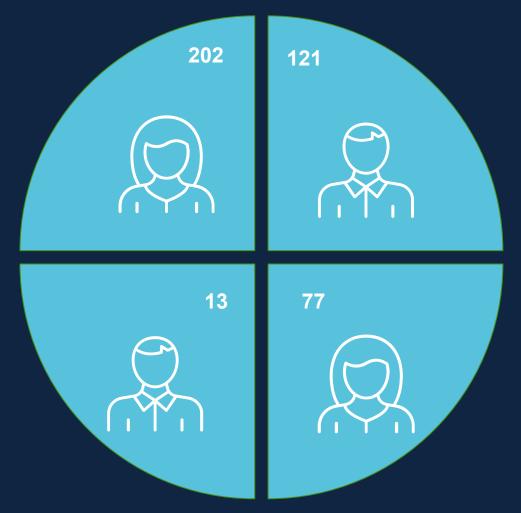


## **PSH Inventory**

Coordinated Entry Prioritization 77 Identified







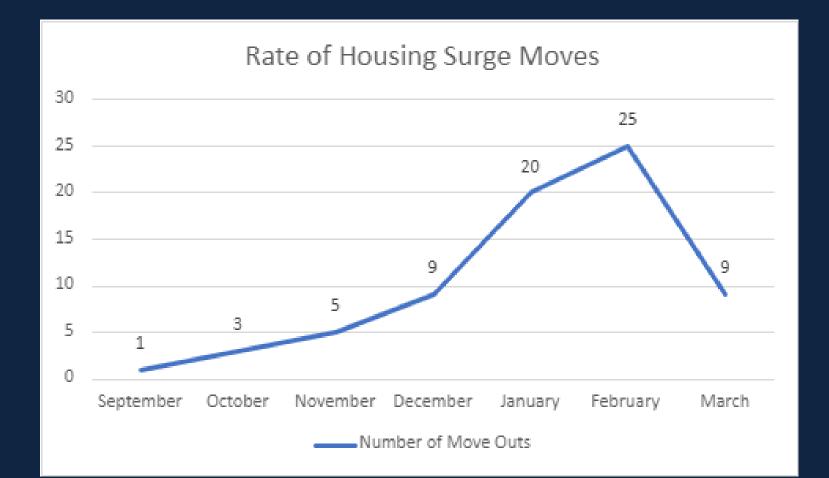
# **Moves Per Solution**





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# Rate of Housing Surge Moves to Permanent Housing





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# **Barriers**

- Lack of affordable units in city of Atlanta to place vouchers
- Client navigation of voucher systems
- Speed of voucher port process
- Changes in property management and ownership of buildings



# **System Navigation Program Model**

# **DARTNERS FOR**

DRAFT

## Atlanta CoC System Navigation Model

System Navigators assist the most vulnerable individuals that are matched from the Coordinated Entry Housing Queue to Permanent Supportive Housing through the housing process. System Navigators meet weekly to discuss the progress of those that are being navigated into housing.

| Program<br>Description | <b>Essential Program Elements</b>                           | Time Frame | Population                           | Desired/Expected Outcomes                    |
|------------------------|---|------------|--------------------------------------|--|
| Housing Navigation     | Assist participants that are homeless                       | Unlimited  | Participants assigned                | Outcome: To provide Permanent Housing.       |
| services support       | in gathering all documents necessary                        |            | by the                               |  |
| participant(s) that    | in order to enter housing                                   |            | CoC/Navigation                       | Indicator Thresholds                         |
| are at the top of the  | Ensure all data is entered accurately                       |            | Work Group                           | • 75% of all participants enrolled in System |
| housing queue, to      | into HMIS   |            | Anyone on the non-                   | Navigation will be document ready for        |
| navigation the         | Coordinate with other service                               |            | assessed priority list               | housing within 45 days.                      |
| process from           | providers to meet participant(s)                            |            | Chronic homeless                     | • 75 % of all participants who receive a     |
| homelessness to        | needs   |            | individuals                          | referral through System Navigation will      |
| Permanent Housing      | <ul> <li>Assist participant(s) in unit location</li> </ul>  |            | <ul> <li>Individuals that</li> </ul> | enter permanent housing                      |
|                        | and lease-up process to achieve                             |            | score 12 and higher                  | 65% of participant's will be contacted       |
|                        | move-in   |            | on the VI-SPDAT                      | weekly for follow-ups                        |
|                        | Attempt to contact participants                             |            | Longest length of                    |  |
|                        | weekly via: phone, email, face to face,                     |            | time on the housing                  |  |
|                        | ClientTrack flag, and reaching out to<br>community partners |            | queue                                |  |

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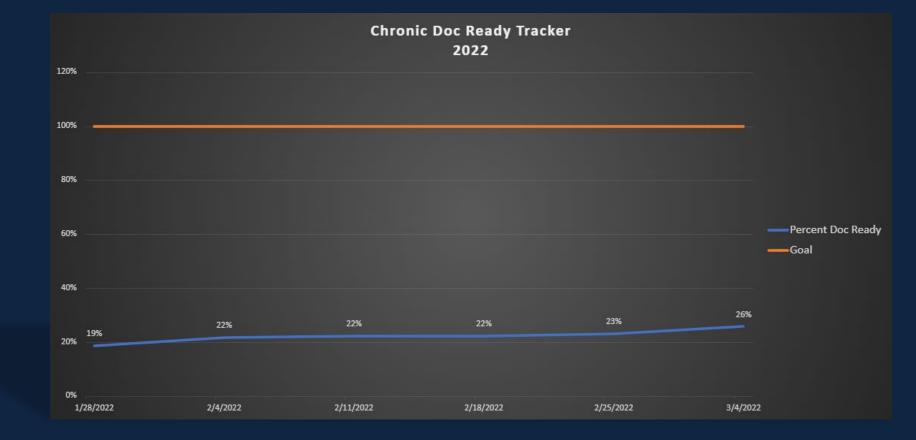
## **Strategic Goal:** End Chronic Homelessness by End of 2022

| Current Initiatives      | Current Progress   |
|--------------------------|--|
| Document Readiness       | <ul> <li>Document Fairs (Crossroads &amp; Central Outreach &amp; Advocacy<br/>Center)</li> <li>Partnership with Social Security Administration</li> <li>Document Ready Tracker <ul> <li>100% All Chronics Document Ready by end of May<br/>2022</li> </ul> </li> </ul> |
| On-going Case Conference | <ul> <li>Weekly System Navigation Case Conference</li> <li>Weekly Follow-ups with chronically homeless clients</li> <li>80% of current participants are being actively contacted by case managers for follow-ups.</li> </ul>   |
| Chronic By-Name List     | <ul> <li>Updated weekly in real-time</li> <li>On-going monitoring of all active chronically homeless clients</li> <li>441 active chronic households</li> <li>252 active chronic households in system navigation</li> </ul>   |



# **Document Ready Tracker**

- Goal 100% of all chronically homeless clients document ready by end of May 2022
- Document Ready
  - ID
  - Birth Certificate
  - Social Security Card
  - HUD McKinney
- Progress as of 3/4/2022
  - 26% Document Ready





## **CE Refinement Committee**

Group of homeless service providers and stakeholders.

Meets 1x/month to identify and address refinements needed in the Coordinated Entry System.

Includes shelter, PSH provider, outreach, hospital, and City of Atlanta staff.

## <u>2021-2022</u>

- Expanding housing navigation services
- Coordinating outreach efforts to build By Name Lists
- Housing Assessor and Navigator training curriculums
- Increasing shelter beds in Coordinated Entry
- Developing a phased assessment approach and community assessment tool
- Building a dashboard to show progress toward key metrics to end chronic & youth homelessness and maintain an end to veteran homelessness.

# **CE Dashboard**

Coordinated Entry Dashboard



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# Diversion

Progress Update

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# **Diversion Summary**



| Diversion Summary (2/28/2022)             | Count |
|---|-------|
| Total Referrals in HMIS                   | 1127  |
| Currently Enrolled Households             | 118   |
| Total Successful Diversion/Rapid Exits    | 349   |
| Total Unsuccessful Diversions/Rapid Exits | 136   |

Note: Total Referrals in HMIS have been deduplicated by household.



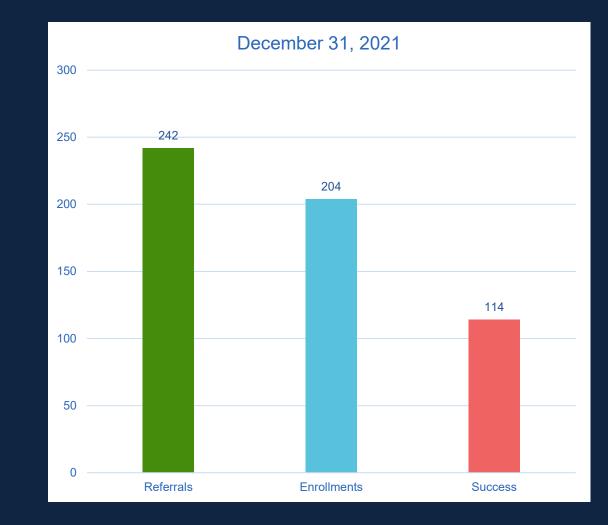
# **Diversion Blitz**

**Goal:** Successfully Exit 215 Diversion clients in December 2021 alone

Achieved: 53% of goal

## What does this mean?

- We need a higher volume of referrals to reach our success goals – initial 47% success rate
- We need a policy to connect attempted diversions to alternate resources as appropriate



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# **Diversion Phase 3**

**Goal:** 1,100 Households Diverted in 2022





## Diversion Next Steps

To join the Diversion workgroup, contact: knatarajan@partnersforhome.org

## **Diversion Workgroup**

- Community Stakeholders
- Best Practices
- Policy

## **Diversion Messaging**

- Increased Referrals and Quality of referrals
- Focus on Literally Homeless Candidates

# Youth Homelessness Demonstration Program

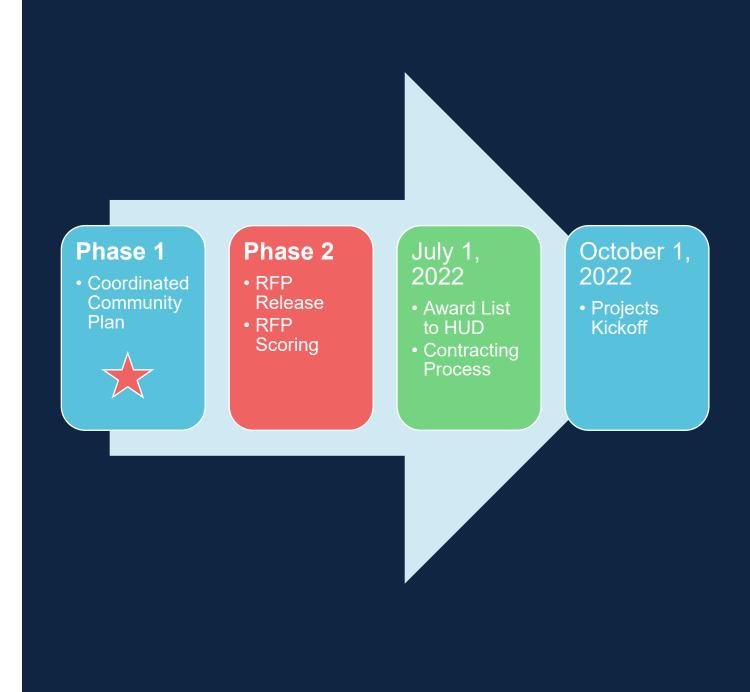
**Progress Update** 

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## YHDP Project Phases

In September 2021, Atlanta was one of 33 communities awarded HUD funding for Youth Homelessness Demonstration Programs around the country

\$2,250,000 will be available for 2-year projects beginning in October 2022. Ongoing annual renewals



## **Coordinated Community Plan**

Youth-Led Vision: A Living System for Homeless Response

### "In 2022,

We Are in Need of a Living System That Doesn't Just Tackle Youth Homelessness, But Tackles Youth Self-Sustainability . . .

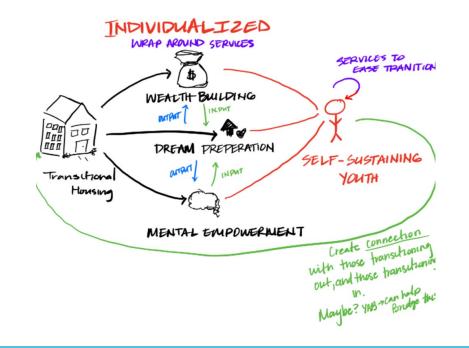
Recognizes the Structural Violence That Leads to Individual Experiences of Youth Homelessness and Broader Disparities in Youth Homelessness;

Actively Fights to Build Social and Health Equity for the Youth We Serve;

And Continuously Advocates for the Systemic Change Needed in Our Community to Dismantle Structural Violence and End Youth Homelessness"

-YAB 2022





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## Data Driven Approach

Both Qualitative and Quantitative data are included in the plan

## **Data Highlights**

- Atlanta Profile
  - **Racial Inequity** of homelessness and income levels
  - Lack of affordable housing compared to typical incomes
  - Transportation barriers limit access to jobs and affordable housing
- Homeless Youth Profile
  - Voices of Lived Experience
  - **Subpopulations** also have unique needs such as: LGBTQ, Trafficking, Parenting, etc
  - Institutional exits as risk factor such as: Foster care or Juvenile Justice System
- Current Homeless Response System Capacity
  - System capacity does not meet volume of need

# **YHDP Projects List (Tentative)**

Projects will address System Gaps, improve System Speed, Capacity, and User Experience

# Housing InterventionsJoint TH/RRH for Youth

## **Supportive Services**

- Youth Diversion
- Youth Outreach/Navigation
- Seamless Youth Services
   Network



## Youth Next Steps

Questions? Contact: knatarajan@partnersforhome.org

## yHDP Governance Structure



# Key stakeholders Signatures

- The Continuum of Care
- Youth Action Board
- Public Child Welfare Agency
- Local Government Agency
- Runaway and Homeless Youth Providers

## Approval of Final Coordinated Community Plan

# Release of RFP for new Youth Projects

offers the following

substitute to SB 535:

## A BILL TO BE ENTITLED AN ACT

1 To amend Chapter 16 of Title 50 of the Official Code of Georgia Annotated, relating to 2 public property, so as to designate camping in a public place without authorization as a 3 misdemeanor; to provide for evidence that establishes a person's intention to camp; to 4 provide for requirements for sufficiency of consent by an officer or agency; to provide for 5 steps a law enforcement officer must take before or upon citation for unauthorized camping; to provide for steps a law enforcement officer must take if a person is to be arrested or 6 7 detained solely for an offense under this article; to provide for the submission of a plan 8 requesting approval for individuals to camp in a public place by a political subdivision to the 9 Department of Community Affairs: to provide that state agencies and political subdivisions 10 may pass compatible regulations; to provide that the Attorney General may bring an action 11 for injunction for violation of this article by a state agency or political subdivision; to provide 12 that a local entity shall not receive state grant funds for the state fiscal year following the 13 violation; to provide for applicability; to provide for related matters; to provide for an 14 effective date; to repeal conflicting laws; and for other purposes.

15

## BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

| 16 | SECTION 1.   |
|----|--|
| 17 | Chapter 16 of Title 50 of the Official Code of Georgia Annotated, relating to public property, |
| 18 | is amended by adding a new article to read as follows:   |
| 19 | " <u>ARTICLE 8</u>   |
| •  |  |
| 20 | <u>50-16-190.</u>  |
| 21 | (a) As used in this article, the term:   |
| 22 | (1) 'Camp' means to reside temporarily in a place, with shelter.                               |
| 23 | (2) 'Department' means the Department of Community Affairs.                                    |
| 24 | (3) 'Local entity' means:  |
| 25 | (A) The governing body of a municipality or county;  |
| 26 | (B) An officer or employee of or a division, department, or other body that is part of         |
| 27 | a municipality or county, including a sheriff, municipal police department, municipal          |
| 28 | attorney, or county attorney; and  |
| 29 | (C) A district attorney or criminal district attorney.   |
| 30 | (4) 'Policy' includes a formal, written rule, ordinance, order, or policy and an informal,     |
| 31 | unwritten policy.  |
| 32 | (5) 'Public camping ban' means a law, rule, ordinance, order, or other regulation that         |
| 33 | prohibits camping in a public place.   |
| 34 | (6) 'Shelter' includes a tent, tarpaulin, lean-to, sleeping bag, bedroll, blankets, or any     |
| 35 | form of temporary, semipermanent, or permanent shelter, other than clothing or any             |
| 36 | handheld device, designed to protect a person from weather conditions that threaten            |
| 37 | personal health and safety.  |

| 38 | <u>50-16-191.</u>  |
|----|--|
| 39 | (a) A person commits an offense if the person intentionally or knowingly camps in a          |
| 40 | public place without the effective consent of the officer or agency having the legal duty or |
| 41 | authority to manage the public place.  |
| 42 | (b) The actor's intent or knowledge may be established through evidence of activities        |
| 43 | associated with sustaining a living accommodation that are conducted in a public place,      |
| 44 | including:   |
| 45 | (1) Cooking;   |
| 46 | (2) Making a fire;   |
| 47 | (3) Storing personal belongings for an extended period;                                      |
| 48 | (4) Digging; or  |
| 49 | (5) Sleeping.  |
| 50 | (c) Consent given by an officer or agency of a political subdivision is not effective for    |
| 51 | purposes of subsection (a) of this Code section, unless given to authorize the person to     |
| 52 | <u>camp for:</u>   |
| 53 | (1) Recreational purposes, whether at a campground, recreation area, state park, or a        |
| 54 | similar public recreation area; or   |
| 55 | (2) Purposes of sheltering homeless individuals, if the property on which the camping        |
| 56 | occurs is subject to a plan approved under Code Section 50-16-193, and the camping           |
| 57 | occurs in a manner that complies with the plan.  |
| 58 | (d) An offense under this Code section is a misdemeanor.                                     |
| 59 | (e) This Code section shall not preempt an ordinance, order, rule, or other regulation       |
| 60 | adopted by a state agency or political subdivision relating to prohibiting camping in a      |
| 61 | public place or affect the authority of a state agency or political subdivision to adopt or  |
| 62 | enforce an ordinance, order, rule, or other regulation relating to prohibiting camping in a  |
| 63 | public place if the ordinance, order, rule, or other regulation:                             |
|    |  |

| 64 | (1) Is compatible with and equal to or more stringent than the offense prescribed by this      |
|----|--|
| 65 | Code section; or   |
| 66 | (2) Relates to an issue not specifically addressed by this Code section.                       |
| 67 | (f) Except as provided by subsection (g) of this Code section, before or at the time a law     |
| 68 | enforcement officer issues a citation to a person for an offense under this Code section, the  |
| 69 | law enforcement officer must make a reasonable effort to:                                      |
| 70 | (1) Advise the person of an alternative place at which the person may lawfully camp; and       |
| 71 | (2) Contact, if reasonable and appropriate, an appropriate official of the political           |
| 72 | subdivision in which the public place is located, or an appropriate nonprofit organization     |
| 73 | operating within that political subdivision, and request the official or organization to       |
| 74 | provide the person with:   |
| 75 | (A) Information regarding the prevention of human trafficking; or                              |
| 76 | (B) Any other services that would reduce the likelihood of the person suspected of             |
| 77 | committing the offense continuing to camp in the public place.                                 |
| 78 | (g) Subsection (f) of this Code section shall not apply if the law enforcement officer         |
| 79 | determines there is an imminent threat to the health or safety of any person to the extent     |
| 80 | that compliance with that subsection is impracticable.   |
| 81 | (h) If the person is arrested or detained solely for an offense under this Code section, a law |
| 82 | enforcement officer enforcing this Code section shall ensure that all of the person's          |
| 83 | personal property not designated as contraband under other law is preserved by:                |
| 84 | (1) Permitting the person to remove all the property from the public place at the time of      |
| 85 | the person's departure; or   |
| 86 | (2) Taking custody of the property and allowing the person to retrieve the property after      |
| 87 | the person is released from custody.   |
| 88 | (i) A fee shall not be charged for the storage or release of property under paragraph (2) of   |
| 89 | subsection (h) of this Code section.   |

| 90  | <u>50-16-192.</u>  |
|-----|--|
| 91  | (a) A political subdivision shall not designate a property to be used by homeless              |
| 92  | individuals to camp unless the department approves a plan described by Code Section            |
| 93  | <u>50-16-193.</u>  |
| 94  | (b) Not later than the thirtieth day after the date the department receives a plan submitted   |
| 95  | by a political subdivision under this article, the department shall make a final determination |
| 96  | regarding approval of the plan.  |
| 97  | (c) The department shall not approve a plan described by Code Section 50-16-193 if the         |
| 98  | department determines that a property proposed under the plan is a public park.                |
|     |  |
| 99  | <u>50-16-193.</u>  |
| 100 | (a) As used in this Code section, the term 'proposed new campers' means homeless               |
| 101 | individuals the applicant intends to allow to camp at the property.                            |
| 102 | (b) A plan submitted for approval under this article shall describe each of the following      |
| 103 | with respect to a proposed property:   |
| 104 | (1) The availability of local health care for proposed new campers, including access to        |
| 105 | Medicaid services and mental health services;  |
| 106 | (2) The availability of indigent services for proposed new campers;                            |
| 107 | (3) The availability of reasonably affordable public transportation for proposed new           |
| 108 | campers;   |
| 109 | (4) Local law enforcement resources in the area; and   |
| 110 | (5) The steps the applicant has taken to coordinate with the local mental health authority     |
| 111 | to provide for any proposed new campers.   |
| 112 | (c) An applicant shall respond to reasonable requests for additional information made by       |
|     |  |

113 the department regarding the proposed property or plan.

| 114 | <u>50-16-194.</u>  |
|-----|--|
| 115 | (a) A local entity shall not adopt or enforce a policy under which the entity prohibits or     |
| 116 | discourages the enforcement of any public camping ban.   |
| 117 | (b) In compliance with subsection (a) of this Code section, a local entity shall not prohibit  |
| 118 | or discourage a law enforcement officer or prosecuting attorney who is employed by or          |
| 119 | otherwise under the direction or control of the entity from enforcing a public camping ban.    |
| 120 | (c) This Code section shall not prohibit a policy that encourages diversion or a provision     |
| 121 | of services in lieu of citation or arrest.   |
|     |  |
| 122 | <u>50-16-195.</u>  |
| 123 | (a) The Attorney General may bring an action in a district court in Fulton County or in a      |
| 124 | county in which the principal office of the entity is located to enjoin a violation of Code    |
| 125 | Section 50-16-194.   |
| 126 | (b) The Attorney General may recover reasonable expenses incurred in obtaining relief          |
| 127 | under this Code section, including court costs, reasonable attorney's fees, investigative      |
| 128 | costs, witness fees, and deposition costs.   |
|     |  |
| 129 | <u>50-16-196.</u>  |
| 130 | (a) A local entity shall not receive state grant funds, and state grant funds for the local    |
| 131 | entity shall be denied, for the state fiscal year following the year in which a final judicial |
| 132 | determination in an action brought under Code Section 50-16-193 is made that the entity        |
| 133 | has intentionally violated Code Section 50-16-194.   |
| 134 | (b) The comptroller shall adopt rules to implement this Code section uniformly among the       |
| 135 | state agencies from which state grant funds are distributed to a municipality or county.       |
| 136 | (c) A local entity that has not violated Code Section 50-16-194 shall not be denied state      |
| 137 | grant funds, regardless of whether the entity is a part of another entity that is in violation |
| 138 | of that Code section.  |

| 139 | <u>50-16-197.</u>  |
|-----|--|
| 140 | (a) A political subdivision that designated a property to be used by homeless individuals      |
| 141 | to camp before the effective date of this article may apply on or after that date for approval |
| 142 | of a plan under Code Section 50-16-193.  |
| 143 | (b) Subsection (c) of Code Section 50-16-192 applies to a public park regardless of the        |
| 144 | date that the public park was first designated by a political subdivision to be used by        |
| 145 | homeless individuals to camp."   |
|     |  |
| 146 | <b>SECTION 2.</b>  |
| 147 | This Act shall become effective on January 1, 2023.  |
| 148 | SECTION 3.   |
| 149 | All laws and parts of laws in conflict with this Act are repealed.                             |