

Winter Warming Transportation RFP Q&A

1. **Q:** Would the provider be expected to provide transportation during nights and weekends? Is transportation needed 24/7 or are there specific time frames?
A: Yes, we need a team to be available for evening hours, weeknights, and weekend nights for each activation. This could be early evening but ideally beginning at 6 pm and going for 4-6 hours.

2. **Q:** Is the expectation that one team provide transportation for 6 hours or are multiple teams needed?
A: One or more teams can do this. We need some evening capacity we can rely on to canvas hot spots around the city to offer transportation to warming centers.

3. **Q:** Will transportation be needed from specific meeting points or will the provider also do outreach?
A: Provider will canvas the streets and known hot spots. We could also create meeting points and work together in designated geographic locations.