

Accelerated Shelter Exit Pilot Q&A

1. Q: Are respondents required to use the HMIS system exclusively, or is it permissible to use our own CRM either in place of or in addition to HMIS?
A: Using HMIS is required, but you can also use your own system in addition to HMIS.
2. Q: Would it be advantageous to include a letter of support from a housing provider we regularly collaborate with, or will the selected respondent primarily work with Partners for HOME and their outreach teams, shelter providers, and housing partners?
A: A letter of support is not required.
3. Q: Could you clarify what the “lump sum fee” referenced in the RFQ entails—how is it calculated, and who is responsible for payment?
A: Respondents are asked to submit a proposed budget estimating the program's operating costs in accordance with the Scope of Work. This budget should reflect all costs necessary to deliver the required services. Partners for HOME will pay the selected Respondent for the program's operating costs, as agreed in the final contract.