



THE SUPPORT HUB GRANT REVIEW

July 30, 2026

The Support Hub



What is The Support Hub?

An integrated, low barrier, pet friendly shelter campus designed to provide immediate stabilization and connections to permanent housing.



What makes it unique?

Integrates multiple shelter models and coordinated services on a single campus to provide seamless, client centered care and connections to permanent housing.



Who can apply?

Providers may apply for one or multiple funding opportunities.

The Support Hub

Component	Purpose	Eligibility	Capacity
Site Manager	Oversees 24/7 campus operations, safety, security, facilities, and provider coordination	501(c)(3) nonprofit	Campus Wide
Navigation Center	24/7 coordinated entry providing short-term shelter, assessment, stabilization, and navigation to housing and services.	501(c)(3) nonprofit	50 Beds
Pallet Shelter	Non-congregate shelter focused on stabilization and housing connections	501(c)(3) nonprofit	55 Beds
Safe Haven	Non-congregate shelter with clinical behavioral health services	Tier 1 State Department eligible Community Service Board (CSB) or another eligible provider capable of providing the required clinical services.	50 Beds



Grant Application

Application

- Applicants must submit a complete application and budget proposal. Site Manager applicants may use their own budget template. Navigation Center, Pallet Shelter, and Safe Haven applicants must use the Partners for HOME budget template.
- Initial award term is one year, with the opportunity for amendment or extension based on performance and funding availability.
 - Up to five years of guaranteed funding
- **Application Deadline: August 23, 2026, at 11:59 PM ET**
- Award announcements made the week of September 18th with an estimated December 2026 start date



General Information

This section will be reviewed by internal and external reviewers.

This **Site Manager** funding opportunity is part of the Atlanta CoC homeless response plan. The following documents will be uploaded as part of the application:

- FY25 organizational budget
- Two years of audited financials or internal financial statements to include a State of Financial Position (Balance Sheet), Statement of Activities(Profit & Loss)
- Financial Policies and Procedures (organizations funded by PfH in the past 12 months do not need to submit)

*** 1. Organization and Contact Information.** Provide the information below for the application's point of contact.

Name of Organization	
Organization Tax ID (EIN)	
Organization Founding Year	
Application Contact Name	
Application Contact Email	

Threshold Section

2. Nonprofit: Is your organization a registered 501(c)(3) nonprofit organization in good standing?

- ☐ Yes
- ☐ No

3. Operations: Does your organization agree to operate a pet inclusive program that accepts service animals, emotional support animals, and companion pets without exception?

- ☐ Yes
- ☐ No

4. Operations: Does your organization agree to operate the awarded program using a low barrier, Housing First approach, including 24 hour access to shelter and navigation services, as applicable to the awarded program?

- ☐ Yes
- ☐ No

* 5. **Conflicts of Interest.** Does your agency have any conflicts of interest to disclose? If yes, please detail it here. If no, please enter N/A.

Experience Section (30 points total)

* 6. **Length of Experience.** How long has the organization provided homeless services in the below CoCs?

Atlanta CoC	
Balance of State	
Cobb CoC	
DeKalb CoC	
Fulton CoC	
Other CoC (Please share name and years)	

7. **Subpopulation Experience.** Please check all subpopulations your agency has experience with:

- ☐ Domestic Violence
- ☐ Youth
- ☐ LGBTQ+
- ☐ Veterans
- ☐ Families
- ☐ Chronic

* 8. **Team Contacts.** List the name and title of staff contacts in the following areas:

Administration (person responsible for organization management)

Finance (person responsible for grants management and submitting expenses)

Programs (person responsible for leading and managing project implementation)

Performance (person responsible for monitoring HMIS data, project outcomes and submitting performance reports)

* 9. **Housing First.** Give a specific example of how your agency incorporates Housing First when working with clients. If your agency does not currently incorporate Housing First with clients, how will you incorporate this practice model in the proposed project? (1,000 character limit)

* 10. **Cultural and Linguistic Competencies.** Give a specific example of how your agency incorporates cultural and linguistic competencies when working with clients. If your agency does not currently incorporate cultural and linguistic competencies with clients, how will you incorporate this practice model in the proposed project? (1,000 character limit)

* 11. **Trauma-Informed Care.** Give a specific example of how your agency incorporates trauma-informed care when working with clients. If your agency does not currently incorporate trauma-informed care competencies with clients, how will you incorporate this practice model in the proposed project? (1,000 character limit)

* 12. **Representation.** Give a specific example of how Black and Indigenous People of Color (BIPOC) inform decision-making of the organization. (1,000 character limit)

* 13. **Representation.** What percentage of agency's Board, Leadership and Program Staff identify as a BIPOC?

Board

Staff Leadership

Program Staff

* 14. **Lived Expertise.** Give a specific example of how persons with lived expertise (PLE) inform decision-making of the organization. (1,000 character limit)

* 15. **Lived Expertise.** What percentage of the agency's Board, Leadership and Program Staff identify as PLE?

Board

Staff Leadership

Program Staff

* 16. **Financial Management.** Describe your organization's ability to manage grant funds. Include software used to aid in isolating grant expenses and revenues as well as procedures for reporting financial updates to funders. (1,000 character limit)

* 17. **Grant Management.** Has the Atlanta CoC previously funded your organization for a similar project?

☐ Yes. Please answer questions 18 and 19 and write N/A for 20.

☐ No. Please answer question 20.

18. **Grant Management.** If the Atlanta CoC **has previously** funded your organization for a similar project, please indicate the average number of days your financial draw submissions were late. **This may be verified.**

- ☐ 0 - 5 days late on average
- ☐ 6 - 15 days late on average
- ☐ 16 - 30 days late on average
- ☐ 31+ days on average

19. **Grant Management.** Explain any circumstances that contributed to late submissions and what steps have been taken to improve timeliness.

20. **Grant Management.** If the Atlanta CoC **has not** previously funded your organization for a similar project, please describe the processes, internal controls, or staff capacity you will use to ensure draw submissions are completed accurately and submitted on time.

* 21. **Grant Management.** Has your organization previously lost funding from the Atlanta Continuum of Care (CoC)? If yes, describe the circumstances that led to the loss of funding and any corrective actions taken. If no, describe your organization's approach to maintaining compliance and meeting program requirements to ensure successful grant performance.

Partners for HOME reserves the right to verify the information provided.

* 22. **Grant References.** Provide contact information for two funders who have awarded your agency a grant of a similar size to the amount you are requesting in this application. These references cannot be the Atlanta CoC. **This may be verified.**

Grantor 1 Name	
Grantor 1 Point of Contact	
Point of Contact 1 Email	
Point of Contact 1 Phone	
Amount of Grant 1	
Purpose of Grant 1	
Grantor 2 Name	
Grantor 2 Point of Contact	
Point of Contact 2 Email	
Point of Contact 2 Phone	
Amount of Grant 2	
Purpose of Grant 2	

Project Details and Reporting

This section references project components from the Atlanta CoC's Data Quality Plan. This section will be reviewed by internal and external reviewers.

Project Section (35 points total)

* 23. **Site Manager.** Describe the agency's plan for implementing the program components listed below. Please provide a detailed explanation with examples of how your agency will implement each component.

1. Campus

Operations and 24/7

Oversight: Describe how your agency will provide continuous operational oversight for the entire campus, including the Navigation Center, Pallet Shelter, Safe Haven, common areas, and outdoor spaces.

2. Safety, Security, and Emergency

Response: Describe how your agency will maintain a safe, low barrier environment through security operations, incident response, de-escalation practices, emergency preparedness, and visitor management.

3. Facility Operations and Maintenance:

Describe how your agency will maintain safe, clean, and functional facilities, including preventive maintenance, janitorial services, work order management, grounds maintenance, laundry operations, inventory management, vendor coordination, and quality assurance inspections.

4. Food Service

Operations: Describe your agency's plan to provide nutritious meals to program participants. If meals will be provided through a partner, describe the partnership and how meals will be coordinated. If meals will be prepared on site, describe your agency's experience operating a commercial kitchen, food safety procedures, staffing, meal schedules, and accommodations for dietary restrictions.

5. Community Relations and Good Neighbor Strategy:

Describe how your agency will maintain positive relationships with neighboring businesses, residents, and community stakeholders. Include strategies for preventing camping around the property, maintaining clean public spaces, responding to community concerns, and implementing a Good Neighbor Plan.

6. Shared Campus Coordination:

Describe how your agency will coordinate daily operations across the Navigation Center, Pallet Shelter, and Safe Haven to maximize shared staffing, security, maintenance, sanitation, and operational efficiencies while ensuring each program maintains its intended service model.

**7. Campus
Leadership and
Cross Agency
Coordination:**

Describe how your
agency will serve as
the operational lead
by

coordinating with
service providers,
behavioral health
partners, security
personnel, food
service providers,
Partners for HOME,
and other
stakeholders. Include
your approach to
communication,
campus meetings,
operational decision
making, and problem
resolution.

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Project Details and Reporting

This section references project components from the Atlanta CoC's Data Quality Plan. This section will be reviewed by internal and external reviewers.

Project Section (35 points total)

* 24. **Supportive Services.** Describe the agency's plan for implementing the program components listed below. Please provide a detailed explanation with examples of how your agency will:

1. 24/7 Intake and Temporary Shelter

Operations: Describe how your agency will provide 24/7 intake and operate a 50 bed temporary shelter serving individuals for stays of one to two nights.

2. Trauma Informed Stabilization:

Describe how your agency will provide 24/7 trauma informed stabilization services that promote client safety, dignity, and immediate stabilization.

3. Behavioral Health Support:

Describe how your agency will provide on site behavioral health support and coordinate services for participants accessing the Navigation Center.

4. Navigation and Housing

Connections:

Describe how your agency will connect participants to shelter, permanent supportive housing, and other appropriate community resources.

5. Basic Needs and

Client Amenities:

Describe how your agency will ensure participants have access to sanitation and hygiene facilities, personal storage, phone charging, and coordinated access to meals.

6. Low Barrier and Pet Inclusive

Operations: Describe how your agency will maintain a low barrier program that provides 24/7 access to shelter and navigation services while operating a pet inclusive program that welcomes service animals, emotional support animals, and companion pets.

7. Client Centered and Trauma

Informed Care:

Describe how your agency will create and maintain client centered, trauma informed, and psychologically safe spaces while providing superior customer service tailored to the needs of each participant.

8. Client

Engagement:

Describe how your agency will engage participants during their stay to promote stabilization and successful connections to appropriate shelter and housing resources.

9. Community

Partnerships:

Describe how your agency will coordinate with community partners to support participant stabilization and successful transitions to shelter and permanent housing resources.

10: Good Neighbor

Practices:

Describe how your agency will maintain positive relationships with neighboring businesses and residents, including strategies to ensure good neighbor engagement and prevent camping on or around the property.

Project Details and Reporting

This section references project components from the Atlanta CoC's Data Quality Plan. This section will be reviewed by internal and external reviewers.

Project Section (35 points total)

* 24. **Supportive Services.** Describe the agency's plan for implementing the program components listed below. Please provide a detailed explanation with examples of how your agency will:

1. 24/7 Intake and Temporary Shelter

Operations: Describe how your agency will operate the 55 bed non congregate Pallet Shelter and provide 24/7 access to shelter and navigation services.

2. Low Barrier

Access: Describe how your agency will maintain zero barrier entry and ensure individuals can access the program without unnecessary barriers.

3. Client

Engagement:

Describe how your agency will engage participants throughout their stay and provide services tailored to the needs of each person served.

4. Client Centered and Trauma

Informed Care:

Describe how your agency will create and maintain client centered, trauma informed, and psychologically safe spaces while providing superior customer service tailored to the needs of each participant.

5. Basic Needs and

Client Amenities:

Describe how your agency will ensure participants have access to sanitation and hygiene facilities, personal storage, phone charging, and coordinated access to meals.

6. Low Barrier and Pet Inclusive

Operations: Describe how your agency will maintain a low barrier program that provides 24/7 access to shelter and navigation services while operating a pet inclusive program that welcomes service animals, emotional support animals, and companion pets.

7. Coordination with Campus Providers:

Describe how your agency will coordinate with the Site Manager and other providers operating at The Support Hub to support shared staffing, maintenance, laundry, security, and other campus operations.

8. Community Partnerships:

Describe how your agency will coordinate with community partners to support participant stabilization and successful transitions to permanent housing resources.

9: Good Neighbor

Practices: Describe how your agency will maintain positive relationships with neighboring businesses and residents, including strategies to ensure good neighbor engagement and prevent camping on or around the property.

Project Details and Reporting

This section references project components from the Atlanta CoC's Data Quality Plan. This section will be reviewed by internal and external reviewers.

Project Section (35 points total)

* 24. **Supportive Services.** Describe the agency's plan for implementing the program components listed below. Please provide a detailed explanation with examples of how your agency will:

1. Conduct intake and eligibility screening, including how you will incorporate clinical oversight (RN/LPN or licensed clinical partner) to assess participant needs and support intake decision making.

2. Create and implement client centered stabilization plans within a defined timeframe and update them based on participant progress.

3. Coordinate with healthcare providers, including hospitals, clinics, and behavioral health providers, and describe how clinical oversight (RN/LPN or licensed clinical partner) will support ongoing care coordination.

4. Assist participants with obtaining key documents (ID, Birth Certificate, Social Security card, disability verification, etc.) and uploading documentation into HMIS, as applicable.

5. Support participants through housing navigation and transition planning, including placement into permanent supportive housing or other appropriate housing resources.

6. Provide consistent on site engagement, including structured programming, peer support, and regular interaction with participants.

7. Provide coordinated access to meals and describe how meal services will be provided, either directly or through a partnership with a food service provider.

8. Operate a low barrier, pet inclusive program that provides 24/7 access to shelter and navigation services while maintaining client centered, trauma informed, and psychologically safe spaces.

9: Good Neighbor

Practices: Describe how your agency will maintain positive relationships with neighboring businesses and residents, including strategies to ensure good neighbor engagement and prevent camping on or around the property.

25. **Project Ramp Up.** How long will it take the agency to ramp up for this project after grant execution (e.g. hire and train staff, provide coverage for current staff, etc.)

- ☐ 1-30 days
- ☐ 31-60 days
- ☐ 61-90 days

* 26. **Project Ramp Up.** Provide a detailed timeline of how the agency will ramp up after grant execution. Include details about filling vacant staff roles, training of new staff and staff coverage during the ramp up period.

* 26. **Project Outcomes.** Describe the organization's internal processes for reaching the below project outcomes. Please provide a detailed explanation with examples of how your agency will reach the following goals:

1. 100% of staff will complete all required training

2. Maintain documentation of all safety, access, and resident conduct-related incidents, including timely reporting in accordance with PfH requirements.

3. 100% of residents will have access to three meals per day through either on site food service or a formal partnership with a qualified food service provider.

4. Maintain compliance with all applicable food safety and sanitation standards.

5. Maintain a written meal plan reviewed at least quarterly, document food service operations, and ensure applicable staff maintain current food handler certifications in accordance with local and state requirements.

6. 95% of routine maintenance requests will be completed within five business days, and 100% of emergency maintenance requests will be addressed within 24 hours.

* 27. **Project Outcomes.** Describe the organization's internal processes for reaching the below project outcomes. Please provide a detailed explanation with examples of how your agency will reach the following goals:

1. Participant intakes and exits will be documented in HMIS.

2. Maintain average length of stay aligned with program expectations (1-2 nights), with timely transitions to appropriate housing placements

3. Participants identified as needing behavioral health support will receive a documented connection to behavioral health services during their stay.

4. 95% of participants will receive a documented referral to an appropriate shelter, housing resource, or community resource prior to program exit.

5. At least 85% of participants will successfully transition from the Navigation Center to an appropriate shelter, housing program, or community resource upon exit.

* 27. **Project Outcomes.** Describe the organization's internal processes for reaching the below project outcomes. Please provide a detailed explanation with examples of how your agency will reach the following goals:

1. All clients will be assessed for and connected to Coordinated Entry, where applicable, within 24-48 hours of program enrollment.

2. All clients will have a completed Individualized Service Plan (ISP) within 72 hours of program enrollment.

3. Exit at least 60-75% of participants to permanent housing destinations, including PSH, RRH, or other permanent housing solutions.

4. 95% of participants will receive a documented referral to an appropriate shelter, housing resource, or community resource prior to program exit.

5. 100% of participants requesting accommodations for a companion animal, emotional support animal, or service animal will have those requests addressed in accordance with program policies.

* 27. **Project Outcomes.** Describe the organization's internal processes for reaching the below project outcomes. Please provide a detailed explanation with examples of how your agency will reach the following goals:

1. All clients will be assessed for and connected to Coordinated Entry, where applicable, within 24-48 hours of program enrollment.

2. All clients will have a completed Individualized Service Plan (ISP) within 72 hours of program enrollment.

3. Exit at least 60-75% of participants to permanent housing destinations, including PSH, RRH, or other permanent housing solutions.

4. 100% of participants will receive coordination with healthcare and behavioral health providers, including follow up care and service linkages, as applicable.

5. 100% of participants will receive housing navigation and transition planning throughout program enrollment to support successful exits to permanent housing.

* 28. **Data Quality.** Does your agency have a Non-Congregate Shelter Data Quality Report with clients enrolled for the period of Jan 1 - Mar 31, 2026?

☐ Yes. Please upload report in question 29 to be scored.

☐ No. Please answer question 30.

29. Upload your Non-Congregate Shelter Data Quality Report for the period of Jan 1 - Mar 31, 2026. **Name this document "Data Quality Report."**

Upload this document in PDF format. Maximum file size is 16MB.

Choose File

Choose File

No file chosen

30. **Data Quality.** If your organization ***does not have*** a Non-Congregate Shelter Data Quality Report for the period of Jan 1 - Mar 31, 2026, explain how you will adhere to the following Atlanta CoC Data Quality Plan components. (250 character limit)

Having an error rate
of less than 5% for
data elements.

Enrolling clients into
project within 48
operating hours.

Financials

Please attach the following financial documents as part of your application. This section will be reviewed internally by the Partners for HOME Finance team.

Financial Review Section (35 points total)

* 31. Upload your Board-approved, current fiscal year organization budget. **Name this document "Organization Budget."**

Upload this document in PDF format. Maximum file size is 16MB.

Choose File

Choose File

No file chosen

32. Upload the two most recent years of audited financials. **Name this document "Audited Financials."** If an audit was **not completed within the last two years**, please provide the most recent financial statements, including a Statement of Financial Position and a Statement of Activities.

Upload this document in PDF format. Maximum file size is 16MB.

Choose File

Choose File

No file chosen

33. **If Question 32 was not answered**, upload internal financial statements to include a Balance Sheet and Profit & Loss Statement if you do not have audited financials or a Statement of Financial Position and Statement of Activities. **Name this document "Internal Financials."**

Upload this document in PDF format. Maximum file size is 16MB.

Choose File

Choose File

No file chosen

* 34. Upload your financial policies and procedures manual. **Name this document "Financial Policies and Procedures."**

Upload this document in PDF format. Maximum file size is 16MB.

Choose File

Choose File

No file chosen

* 35. Please upload your **Supportive Services** project budget using the provided budget template. The budget will serve as your agency's cost proposal and should reflect the proposed staffing structure and all other costs necessary to operate the proposed program during the initial grant year.

Upload this document in PDF format. Maximum file size is 16MB.

Choose File

Choose File

No file chosen

Grant Tips

Application

- Create a Word draft of application answers and copy/paste to online application.
- Use Google to understand, e.g. Housing First, Trauma-Informed Care, or Cultural and Linguistic Competencies. If you know agencies more knowledgeable in these areas, talk with them.
- **Have a sustainability plan for ensuring your clients can receive support beyond this grant.**
- Be authentic about ramp up. If you do not currently have the staff, make sure to factor in time for job postings, interviews, onboarding, etc.
- Familiarize yourself with the Atlanta CoC's [Data Quality Plan](#).



Atlanta Rising Grant

Questions?

Email Jasmine Rockwell Heard with additional questions.

grants@partnersforhome.org